

Steven C. Smyth, LNHA, CNHA, HSE, BCPA, CIFHA, CMDCP, FACHE, FACHCA

Licensed and Certified Nursing Home Administrator

Contact Information:

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Professional Summary

Licensed and nationally Certified Nursing Home Administrator with over twenty-five years of leadership in long-term care facility management. Expertise in regulatory compliance, staff development, resident care programs, financial oversight, and operational excellence. Dedicated to promoting quality of life, dignity, patient safety and organizational success in skilled nursing and post-acute care services.

Licensure and Certifications

- New York State Nursing Home Administrator - License # 04803
- New Jersey Nursing Home Administrator - License # 2686
- Pennsylvania Nursing Home Administrator - License # 007744
- North Carolina Nursing Home Administrator - License # 3178
- Certified Nursing Home Administrator (CNHA)
American College of Health Care Administrators
- Board Certified Patient Advocate (BCPA)
Patient Advocate Certification Board

- Certified Internal Forensic Healthcare Auditor (CIFHA)
American institute of Healthcare Compliance
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- Certified Montessori Dementia Care Professional (CMDCP)
Int'l Council of Certified Dementia Practitioners
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- Health Services Executive (HSE)
National Association of Long Term Care Administrator Boards

Education

- Master of Arts Degree in Health Administration, Hofstra University, NY
Date Conferred: August 1992
- Bachelor of Arts Degree in Psychology, Adelphi University, Garden City, NY
Date Conferred: May 1990

Long Term Care Experience

- East Haven Nursing and Rehab. Center, LLC, Bronx, NY 10469
Administrator – June 2024 to Present
 - Responsible for overall operation and administration of 200 bed skilled nursing facility
 - Maintain solid house census and improve Medicare census
 - Improved staffing levels and overall care delivery
 - Sought to improve facility reputation within the community and area medical providers
- Saint's Joachim and Anne Nursing and Rehab Center, Brooklyn, NY 11224
Administrator / Executive Director – November 2022 to June 2024
 - Responsible for overall operation and administration of 200 bed skilled nursing facility
 - Maintain 5 Star quality measure ratings
 - Excellent DOH survey outcome (April 2023)
 - Steadily improved house and Medicare census, average 92-95% capacity filled
- San Simeon by the Sound Center for Nsg. and Rehab, Greenport, NY 11944
Executive Vice President / Administrator – June 2012 through August 2022

- Responsible to Board of Directors for overall operation and administration of 120 bed skilled nursing facility with 30 bed post-acute care unit and a 30-registrant medical model adult daycare program
- Maintain COVID free status until January 2021, since then one of the top performers combating COVID-19 in New York State
- Received deficiency free annual survey in November 2020, excellent survey history otherwise
- Five stars rated overall at a time when maintaining 5-star status was extremely difficult/costly to achieve
- Facility quality measures consistently ranking 5 out of 5 stars from 2013 to present
- Responsible for creation and development of 30 bed post-acute rehabilitation unit
- Consistently and steadily raised case mix
- Maintain solid census despite dwindling referral sources, COVID challenges and location restrictions
- Successfully right-sized facility staffing levels while maintaining high staff morale
- Avalon Gardens Rehab. and Healthcare Center, Smithtown, New York 11787
Administrator – June 2010 to November 2011
 - Responsible for overall operation of 353 bed facility with pediatric ventilator unit, a secure neuro-behavioral psych unit, sub-acute rehabilitation unit, and locked dementia specialty units
 - Excellent survey history during my tenure
 - Handled many union issues and successfully guided facility through hostile union contract negotiations
- Westchester Center for Rehab. and Nursing, Mt. Vernon, New York 10550
Administrator – March 2009 to June 2010
 - Administered 240-bed facility with 40-bed sub-acute rehab unit
 - Excellent survey history including a “perfect” survey in 2010
 - Responsible for improving census from average 18% vacancy rate to average 3% vacancy rate
 - Employment ended due to change in ownership
- Klein / Rausman Ownership Group
December 2005 to March 2009
 - Administrator - Medford MultiCare Center, Medford, New York 11763
 - Administrator - Manhattanville Health Care Center, Riverdale, NY

- At the owner's request, covered both facilities (over 500 beds total) concurrently with DOH approval from March through July 2007, due to ongoing crises at the Medford facility
- Enjoyed 2 perfect surveys at Manhattanville prior to going to Medford
- Guided Medford through two surveys with no major deficiencies, had no significant complaint findings and improved reported resident satisfaction during my tenure
- Little Neck Nursing Home, Little Neck, New York 11362
Administrator – September 2001 to December 2005
 - Responsible for overall administration of a 120-bed skilled nursing facility
 - Excellent survey history including achieving two perfect surveys
 - Tenure ended due to change in ownership

Consulting Experience

- SCS Healthcare Consulting – January 2010 to Present
 - Provide administrative support/oversight, crisis mitigation and assistance with strategic planning
 - Assist facilities transitioning executive staff
 - Provide expert witness testimony (Since 2021)
 - Assist with regulatory/compliance issues, IJ citations, respond to complaint/survey citations and draft plans of correction, perform directed plan of correction, provide educational training as required
 - Perform as preceptor for administrators in training seeking to pursue licensing

Other Healthcare Experience

- 1990-2001 – Various administrative and clinical roles including:
 - Emergency Department Administrator – Brookdale Hospital
 - Emergency Department Unit Manager – St. John's Queens Hospital
 - Administrator on Duty – Queens Hospital Center
 - Program Director – Bruner Developmental Disabilities Center, Brookdale Pediatric Resource Center and Brookdale Special Education Preschool
 - Residential Administrator – Children's House

- 1986-1990 – Various direct care roles including:
 - Counselor/Teacher – United Cerebral Palsy of Queens
 - Psychiatric Aide – Hillside Psychiatric Hospital, LIJMC

Skills

- Expert Witness and Testimony
- Long-Term/Post-Acute Healthcare Facility Consulting
- Operations Management
- Regulatory Compliance (State, CMS, OSHA, etc.)
- Staff Development, Recruitment and Retention
- Risk Management and Quality Assurance
- Budgeting and Fiscal Management
- Crisis Management and Emergency Preparedness
- Resident Rights Advocacy
- Strategic Planning and Operational Improvement
- Family and Community Relations

Professional Affiliations

- Fellow, American College of Health Care Administrators (FACHCA)
- Fellow, American College of Healthcare Executives (FACHE)
- Board Member – LeadingAge NY Board of Directors, July 2018 to June 2024
- Committee Member – past and present member of several committees
 - Chair of the National Convention Planning Committee (ACHCA)
 - Chair of the Professional Advancement Committee (ACHCA)
 - Member of the Awards Sub-Committee (ACHCA)
- Eli Pick Facility Leadership Award (ACHCA) – 2013, 2014, 2016 and 2021