

# Robert James FGA, GG

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## Professional Positions and Experience

### Current Positions:

**President: Global Claims Associates**, a world-wide organization of licensed insurance adjusters and Registered Gemologist Appraisers specializing in jewelry and gemstone claims, investigations, expert witness, dispute resolution, and appraisal.

**President: United States Gemological Institute**, an education organization providing gemology, jewelry appraisal, jewelry investigations and litigation training for students and graduates in 81 countries.

### Past Positions:

**2000 – 2004: Gemologist: USAA Insurance**, the largest insurer of US Military and Department of Defense personnel. Conducted gemological evaluations on USAA member claims in the USAA Gem Lab. Duties also included working with USAA Special Investigations Unit (SIU) investigations into recovery of stolen jewelry and insurance fraud. Received stolen jewelry recovery and identification training from former U.S. Secret Service and FBI agents at USAA.

**2000-2002: President: Allied Teaching Centre, Gemological Associate of Great Britain**. Operated a United States based instructional center for the Fellowship program of the Gemmological Association of Great Britain, the oldest gemology education organization in the world. I was both administrator and instructor part time while at USAA.

**1991 – 2000: President: Caribbean Gemological Institute**, an education organization including over 255 jewelry stores on 28 islands of the Caribbean and Bahamas.

**1996 – 2000: Caribbean Editor: Vista Joyera Magazine**, a publication of Jewelers Circular Keystone, the jewelry industries largest and oldest professional magazine publication group.

**Education:**

**North Texas State University:** Speech/Communication

**Gemological Institute of America:** Graduate Gemologist

**Gemmological Association of Great Britain:** Fellow (FGA)

**American Gem Society:** Certified Gemologist (inactive)

**St. Leo University:** Business Management

**Cornell University Law School:** Business Law Certification

**University of Pennsylvania Law School:** Intellectual Property Law Program Certificate

**Harvard University:** Higher Education Teaching Certificate

**Property and Casualty Insurance License CE**, ongoing Continuing Education required to maintain professional license with the Texas Department of Insurance.

**Professional Licenses:** **Property and Casualty Insurance Adjuster, Texas Department of Insurance, License #1300433.**

**Certified Education Provider, Texas Department of Insurance.**

**Professional Association Memberships:**

National Association of Independent Insurance Adjusters

Insurance Appraisal and Umpire Association

Affiliate Professional Member: American Bar Association

National Association of Jewelry Appraisers

Jewelers of America

Gemmological Association of Great Britain

**Expert Witness Appearance:**    **Direct Shopping Network -v- Colored Stone Magazine**  
California Appeals Court, Second District, Div. Four

**Marlese Weed & Class -v- Jewelry Television Network**  
United States District Court, Southern District, CA

**Ritchie -v- Chubb Europe Insurance**  
London, United Kingdom

**Diamond Consortium -v- Cummings Manookian, PLC**  
United States Federal Court, Sherman, Texas

**Benitah -v- European Gem Labs**  
Circuit Court, Dade County Florida

**Additional Litigation Experience:**

**DIRECT SHOPPING NETWORK, LLC, Plaintiff and Respondent,**  
**v.**  
**ROBERT JAMES, Defendant and Appellant.**

**Court of Appeal of California, Second District, Division Four.**

Prevailed in a consumer protection case that stopped a \$100 million fraud being perpetrated by the television shopping channels against consumers.

References and additional information available on request.