Rick Watts JD, PMP, PSEM

Enterprise Architecture & IT Expert

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Quandary Peak Research
Washington D.C.

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Rick Watts is a nationally recognized expert witness and litigation consultant with over 35 years of experience across enterprise software implementation, IT infrastructure, and technology program delivery. His career includes executive leadership as CIO and VP of Enterprise Architecture at major institutions spanning healthcare, higher education, gaming technology, and global consulting. His unique combination of legal training (JD) and deep technical credentials enables him to analyze complex technology disputes and provide authoritative testimony on industry standards for software development, project management, and system integration.

Rick has been retained as a testifying and consulting expert in more than 30 litigation matters. He specializes in software implementation failures, system integrator performance disputes, trade secret misappropriation, schedule delay analysis, and breach-of-contract claims involving enterprise technology. His opinions have contributed to favorable outcomes—including settlements, arbitration awards, and mediation resolutions—for clients on both plaintiff and defendant sides across diverse industries.

Summary of Qualifications

- Testified and provided expert analysis in 30+ litigation matters including arbitration, federal and state court proceedings, and regulatory matters
- Expert focus: software implementation disputes, trade secret misappropriation, project management failures, schedule delay claims, system integrator performance, source code analysis
- Juris Doctor (JD) from Wake Forest University School of Law; Member, Maryland State Bar Association
- Certified Enterprise Architect (EACOE), Project Management Professional (PMP-PMI), Professional Software Engineering Master (IEEE PSEM)
- Healthcare IT certified: CHCIO-CHIME, Certified Data Privacy Solutions Engineer (CDPSE-ISACA), Google Professional Cloud Architect
- Executive IT leadership across healthcare, higher education, gaming/technology, energy, media, government, and global consulting
- 35+ years hands-on experience: custom software development, enterprise systems implementation, cloud infrastructure, IT governance, and vendor management
- Personally advised general counsel on technology contracts, vendor disputes, and IP protection at multiple organizations
- Deep knowledge of industry frameworks: TOGAF 9, Zachman, ITIL, COBIT, NIST, ISO 27001, ISO 22301, DAMA DMBOK
- Florida Licensed Private Investigator (C 2900564)

Areas of Expertise

Litigation & Expert Witness Services

- Expert witness testimony: depositions, arbitration hearings, trial, and regulatory proceedings
- Software implementation failure analysis and root cause determination
- Trade secret misappropriation: source code comparison, proprietary methodology analysis, access and use evaluation
- System integrator and vendor performance evaluation against contractual requirements
- Project management analysis: schedule delay, critical path, resource allocation, milestone achievement
- Software quality assessment: defect analysis, code review, testing adequacy, acceptance criteria
- Requirements analysis: scope definition, change management, traceability
- RFP development, vendor selection process evaluation, and contract compliance assessment
- Industry standards application: SDLC methodologies, project management practices, architecture frameworks

Enterprise Systems

- Enterprise business applications: ERP, CRM, HCM, SCM, manufacturing, PLM
- Service management and workflow automation platforms
- Healthcare IT: EMR integration, clinical systems, patient engagement, imaging platforms
- Data management: warehousing, analytics platforms, master data management, business intelligence
- Custom software development: telecommunications, litigation management, content management
- Digital content and asset management solutions

Technology Infrastructure

- Cloud architecture and migration: public, private, and hybrid cloud environments
- Data center strategy: selection, assessment, capacity planning, consolidation, and greenfield development
- Integration and interoperability: API management, middleware, enterprise service bus
- Security architecture: identity management, access controls, cybersecurity strategy, compliance frameworks

IT Governance & Program Management

- Project and program management: Agile, Scaled Agile Framework (SAFe), Waterfall, hybrid methodologies
- IT governance frameworks: ITIL, COBIT, enterprise architecture standards
- Business continuity and disaster recovery planning
- GRC systems and risk management frameworks
- Data governance and quality management
- M&A technology due diligence: acquisition assessment, post-merger integration, divestiture
- Regulatory compliance: HIPAA, PCI, FERPA, SOX, state and federal requirements

Industry Experience

Rick's career spans leadership roles across multiple sectors, providing him with broad perspective on industry-specific technology challenges and standards of practice:

- Healthcare: cancer research center, academic medical systems, digital health innovation
- Higher Education: research university, multi-campus academic technology
- Gaming & Entertainment: global gaming technology, analytics platforms
- Energy & Utilities: enterprise systems, operational technology
- Media & Communications: digital transformation, content management
- Government: state and municipal systems, regulatory compliance, child support enforcement
- Legal: litigation management systems, FRCP compliance automation
- Business Services: outsourcing, managed services, consulting delivery

Litigation Experience

Rick has provided expert analysis and testimony in matters involving the following categories. A listing of engagements, including case details, jurisdictions, and counsel, is maintained at the end of this document.

Types of Matters
- Software implementation disputes and breach of contract
- Trade secret misappropriation and source code analysis
- System integrator performance and delivery failures
- Project management disputes and schedule delay claims
- IT managed services disputes
- Class action technology matters
- Patent and copyright disputes involving software
- Federal regulatory proceedings
- M&A due diligence and technical audits

Technologies at Issue
- Enterprise software platforms: ERP, CRM, HCM, SCM, manufacturing systems
- Healthcare IT: EMR systems, clinical integration, patient engagement
- Cloud infrastructure and migration projects
- Custom software development and integration
- Data management and analytics platforms
- E-commerce and web services
- Government and public sector systems

EDUCATION

JD, Juris Doctor of Law
Wake Forest University School of Law
BA, Public Administration, w/ minor MIS
Louisiana State University

EXECUTIVE EDUCATION

Leading Digital Transformation in Health Care
Harvard Medical School
Driving Digital Transformation
International Institute for Management Development (IMD)
Leading Strategic Growth
Columbia Business School
Managing Business Process Improvement
University of South Florida
Cost Management & Analysis
American Management Association

ACADEMIC & TEACHING

Guest Lecturer, Computer Science (Masters Program)
University of Southern California | 2024–Present
Invited by faculty to deliver lectures to graduate students on software engineering topics drawing from industry and litigation experience. Lecture topics include Software Proposals: Draft and Review, and Requirements Engineering.

CERTIFICATIONS

Certified Healthcare CIO (CHCIO-CHIME)
Certified Data Privacy Solutions Engineer (CDPSE-ISACA)
Professional Cloud Architect (Google)
Project Management Professional (PMP-PMI)
Professional Software Engineering Master (PSEM-IEEE)
Certified Enterprise Architect (EACOE)
Business Continuity Architect (RSA Archer)
Florida State Licensed Private Investigator (C 2900564)

AFFILIATIONS

College of Healthcare Management Executives (CHIME)
Project Management Institute (PMI)
Enterprise Architecture Center of Excellence (EACOE)
American Society of Industrial Security (ASIS)
Institute of Electrical and Electronics Engineers (IEEE)
Information Systems Audit and Control Association (ISACA)
Maryland State Bar Association

Professional Experience

Enterprise Architecture & IT Expert

Quandary Peak Research | Washington D.C. | 2024–Present

Expert witness and litigation consultant retained in more than 30 matters involving enterprise software disputes, trade secret misappropriation, and IT project failures. Conducts technical analysis including source code review, project management artifact evaluation, schedule delay and critical path analysis, and vendor performance assessment against contractual requirements and industry standards.

Provides expert opinions and testimony in depositions, arbitration hearings, trial proceedings, and federal regulatory matters. Engagements span breach-of-contract claims, trade secret and source code disputes, class action technology matters, patent proceedings, and consumer protection matters on both plaintiff and defendant sides across diverse industries and jurisdictions.

Director, Enterprise Architecture

H. Lee Moffitt Cancer Center & Research Institute | Tampa, FL | 2020–2023

Senior enterprise architect responsible for evaluating, selecting, and governing technology solutions for an NCI-designated comprehensive cancer center operating under HIPAA, IRB, and federal research compliance requirements. Applied TOGAF enterprise architecture framework to establish governance over technology portfolio decisions. Personally developed RFPs for and led vendor assessment and selection across clinical systems, imaging platforms, hospital room technology, and operational enterprise software including CRM and patient engagement solutions. Conducted

architecture and security assessments for all new software and systems—both clinical and operational—evaluating vendor proposals against functional requirements, technical standards, and regulatory constraints.

Performed code review and architecture review of large-scale data analytics and data warehousing processes. Designed cloud and third-party hosted architectures and developed integration strategy, selecting and onboarding cloud API management and integration platforms for clinical and operational system interoperability. Oversaw software and infrastructure vendor delivery for enterprise solutions. Led planning and commercial structuring of a greenfield data center for a new medical facility, coordinating power supply, fiber connectivity, and construction partnerships. Selected and governed software development platforms for low-code/no-code, mobile, and research applications. Directed cloud migration strategy across multiple cloud providers.

Served as technical advisor to general counsel on new initiatives and the software and vendor contracts proposed to govern them, providing operational and architectural perspective on contractual terms, delivery requirements, and risk. Participated in formulating joint ventures with cloud and compute vendors for AI research solutions. These responsibilities required sustained evaluation of whether vendor deliverables met contractual specifications in a heavily regulated environment—challenges directly analogous to the implementation disputes at issue in software litigation.

Senior VP, Enterprise Architecture & IT Strategy
Aristocrat Technologies | Las Vegas, NV | 2018–2020

Led enterprise architecture and IT strategy for an international gaming technology company with operations across multiple continents. Personally developed the enterprise architecture practice and integrated it into IT service management functions, establishing standards for evaluating, approving, and governing technology decisions across the organization. Defined the five-year strategic IT roadmap and assessed technology investments against business objectives. Developed RFPs for and led assessment and selection of enterprise platforms across ERP, CRM, service management, sales, and product lifecycle management spanning multiple vendor ecosystems. Conducted architecture and security assessments for new software and systems across both commercial product and operational domains.

Directed data center selection, consolidation, and hardening across a global portfolio of dozens of facilities spanning multiple continents. Developed strategic roadmaps classifying workloads across on-premise, colocation, and cloud tiers. Led cloud migration strategy and execution across multiple cloud providers. Oversaw data and analytics platform strategy from selection through governance, development, and deployment, including global analytics capabilities. Managed enterprise master data management implementation and data governance program development. Served as interim executive over Project Portfolio Management and Global Interoperability teams, providing direct oversight of vendor delivery performance, project milestone tracking, and cross-functional integration challenges.

Advised general counsel on operational and technical aspects of new initiatives and the software and vendor contracts proposed to govern them. Collaborated with general counsel and CISO on strategies to protect intellectual property in the company's software products—experience directly relevant to trade secret matters. Conducted M&A acquisition target evaluations assessing technology risk, security posture, and intellectual property. This combination of IP protection, vendor oversight, and enterprise platform delivery provides an authoritative perspective on the disputes that arise when technology implementations, vendor relationships, or IP protections fail.

Litigation Consultant & Expert Witness
DisputeSoft | Washington D.C. | 2009–2020

Expert witness and litigation consultant for enterprise software implementation failures and IT project disputes. Served as lead expert in five major software delivery litigation matters, conducting root cause analysis of project failures, evaluating system integrator performance against contractual and industry standards, and assessing project management practices for compliance with recognized methodologies. All five matters were resolved favorably through settlement or arbitration award.

Provided pre-litigation analysis in four additional project management failure cases, evaluating schedule delay claims, critical path analysis, and milestone achievement against industry standards. All four matters were resolved favorably in

mediation. Analytical methods included review of project management artifacts, requirements traceability matrices, defect tracking data, testing documentation, change management records, and source code quality assessment.

Chief Information Officer

Howard University | Washington D.C. | 2016–2018

Chief Information Officer responsible for all information technology operations, compliance, and strategy for a research university comprising 13 schools and colleges, an affiliated teaching hospital, and a 64-building urban campus. Managed over 200 IT staff and an annual technology budget exceeding $60 million. Operated within a multi-regulatory compliance environment encompassing HIPAA (medical, health science, and hospital programs), PCI (payment card systems), and FERPA (student records). Oversaw cybersecurity across academic, clinical, and hospital environments.

Developed RFPs for and led evaluation and selection of enterprise software and clinical systems. Personally led the evaluation, sourcing, and implementation of a strategic network managed services contract, replacing aging infrastructure with zero increase in operating expenditure—a process requiring detailed vendor evaluation, RFP development, contract negotiation, and performance benchmarking against industry standards. Reduced year-over-year operating costs by 12% through systematic portfolio rationalization and contract renegotiation, requiring assessment of existing vendor agreements, service level performance, and technology lifecycle status.

Directed infrastructure modernization and transformation initiatives. Developed strategic roadmap and migration strategy for hybrid cloud adoption and enterprise application modernization. Implemented IT governance framework based on ITIL v3 service management model within a bi-modal IT operation. The breadth of this role—spanning clinical systems, academic platforms, infrastructure transformation, vendor management, and multi-regulatory compliance—provides direct experience with the organizational and technical complexity that underlies enterprise software disputes.

Global Director, Client Engagement / Senior Architect

Atos | New York/ Paris France | 2012–2016

Program executive and senior architect responsible for delivering complex, multi-year technology initiatives ranging from $5 million to $150 million for global enterprise clients across energy and media industries. Served as consulting CIO to cabinet-level and board-level executives, evaluating IT organizational performance and recommending operational improvements within shared services IT environments. Led project management teams and agile scrum teams for enterprise transformation initiatives encompassing software development, workflow automation, and process improvement.

Oversaw vendor delivery for digital transformation initiatives across architecture, technology, and process domains. Produced RFPs for software and infrastructure implementations, then managed the deployments when engagements were won. Managed vendor performance against contractual milestones, assessed project execution risks, and made go/no-go decisions on program phases. Technology focus areas included AI automation and automated workflow solutions, robotic process automation for application managed services, and enterprise shared services architecture aligned to ITIL v3.

Advised general counsel on operational and technical aspects of master service agreements and contracts for software and infrastructure delivery—both during the bid process and when troubleshooting delivery issues. This role provided direct, sustained experience with the full lifecycle of technology vendor relationships: from RFP and contract formation through delivery oversight and dispute resolution—the central sequence at issue in many software implementation disputes.

Enterprise Architect

Sublimare Consulting, LLC | Various | 2003–2005, 2009–2011

Executive technical advisor to C-suite leadership on enterprise architecture, IT strategy, and regulatory compliance for large multinational corporations. Served in two separate engagements: first at the software and COTS systems implementation level, then returning as a senior strategic advisor—a progression reflecting deepening expertise across the full stack of enterprise technology delivery. Developed enterprise architecture frameworks and organizational

alignment methodology for a $3 billion merger integration, requiring assessment of overlapping technology portfolios, vendor contract consolidation, and infrastructure rationalization.

Led enterprise ERP systems delivery across multiple platforms, managing the full lifecycle from RFP response through design, development, and deployment. Directed project and program management for technology delivery and led cross-functional technology teams. Conducted M&A technology assessments for both acquisition integrations and divestitures, evaluating technology risk, platform compatibility, and integration feasibility. Performed software platform consolidation, rationalization, and data management and integration across merged entities.

Implemented GRC systems and risk management frameworks. Applied ISO 22301 standards for business continuity management with CMDB and enterprise GRC. Implemented enterprise security provisioning and rights management per COBIT v3 and ISO 27001. Deployed systems, software, and data integration solutions to manage financial and real estate operations. Conducted IT portfolio valuations linking business goals to technology and infrastructure deployment. Assessed global data center outsourcing and in-sourcing strategies with business application rationalization.

Director, Oracle Technology Services

Capgemini | Various | 2005–2008

Practice leader for the Oracle technology alliance in North America and Europe, managing a $38 million delivery portfolio. Led global ERP systems engagements across the full lifecycle—from RFP response through solution design, development, and deployment—across multiple enterprise platforms. This period marked a professional transition from COTS implementation to enterprise systems strategy and vendor advisory, broadening expertise from hands-on delivery to strategic technology leadership.

Directed project and program management for complex technology delivery initiatives and led cross-functional technology teams. Advised enterprise ERP clients on architecture strategy, IT governance, and application outsourcing using Zachman enterprise architecture framework, ITIL v2, and COBIT 4 methodologies. Developed SOA architecture and business process integration solutions. Conducted M&A technology assessments, evaluating acquisition targets and managing post-merger technology integration and divestiture separation.

Developed deep expertise in large enterprise systems performance across infrastructure, software, and data tiers. Performed software platform consolidation, rationalization, and data management and integration. Created infrastructure plans and IT service portfolios to support enterprise-scale technology and business process outsourcing engagements.

Director, Technology Service Delivery

Hackett Group (FKA Answerthink) | Chicago | 2001–2003

Technology practice leader responsible for enterprise architecture and infrastructure consulting within a business applications practice. Led national ERP systems delivery across multiple platforms, managing the full lifecycle from RFP response through solution design, development, and deployment. Produced RFPs for software and infrastructure implementations, then managed the deployments when engagements were won. Directed project and program management for overall technology delivery and led technology teams.

Developed strategy, planning, and deployment capabilities for SOA architecture and software development. Established technical architecture assessment methodology for evaluating client IT environments, creating service portfolios, and managing their development into revenue streams. Built deep expertise in large enterprise systems performance across infrastructure, software, and data tiers. Delivered enterprise architecture and performance management solutions with emphasis on governance frameworks using COBIT 3 and ITIL v2. Served as technology liaison to client executive leadership for enterprise systems operations and business practices.

Manager, Technology & Architecture

Information Management Associates, Inc. | Cincinnati | 1991–2001

Application architect and infrastructure consultant progressing from technical specialist to managing complex, multi-year enterprise implementation programs. Performed core software development, building custom software systems for cellular telecommunications provisioning and billing deployed globally, as well as litigation management systems. Led

enterprise ERP systems engagements across the full lifecycle—from RFP response through design, development, and deployment—across multiple platforms including PeopleSoft and Oracle.

Developed deep expertise in large enterprise systems performance across infrastructure, software, and data tiers, serving as a recognized specialist in open systems optimization and performance analysis. Served as enterprise solutions architect for PeopleSoft FSCM, HCM, SRM, and CRM implementations as well as Oracle Financials and OBIEE deployments. Designed and implemented enterprise data warehouses using Inmon methodology and Oracle best practices.

Served as technology advisor to industry-leading technology vendors, providing technical guidance on enterprise platform capabilities and deployment strategies. Provided enterprise applications governance aligned to ITIL practices. Served as technology liaison to client executive leadership for enterprise systems operations. This decade of hands-on implementation, custom software development, and enterprise systems delivery provides the foundational technical expertise underlying all subsequent architecture, advisory, and expert witness engagements.

Consultant
Price Waterhouse | New York, NY / Washington D.C. | 1989–1991

Technology consultant focused on digital transformation for the legal industry. Designed and developed custom software solutions to manage large-scale, complex litigations—among the largest matters in active practice at that time. Built software systems and workflow automation to ensure compliance with the Federal Rules of Civil Procedure (FRCP), addressing document management, discovery processes, and case management requirements. This early career work at the intersection of law and technology established the foundation for a career spanning enterprise software delivery and litigation consulting.

Technical Analysis & Audits

- **Confidential Software Vendor** | Feb 2026
  Nature of Consultation: Trade Secret Assessment
  Technology: B2B Website and Portal

- **Helppo, Inc. and Helppo SaaS, Inc.** | Jan 2026
  Counsel: TMBTQ Law
  Nature of Consultation: Software Code Analysis
  Technology: Website Development

- **Lenskart Solutions** | Startup M&A | Apr 2025
  Nature of Consultation: Acquisition Due Diligence
  Technology: Extended Reality (XR), Augmented Reality (AR), Mixed Reality (MR).

- **ECRS Software Corporation Technical Audit & Assessment** | Sept 2024–Feb 2025
  Counsel: Wilson Elser Moskowitz Edelman & Dicker LLP
  Nature of Consultation: Software Analysis
  Technology: E-Commerce, Synchronization, Software Reliability

Litigation Consulting

- **Cordance Operations, LLC v. <u>Heitke, Wagner, Lenarz</u>** | Apr 2026
Jurisdiction: Superior Court of the State of Delaware, in and for New Castle County
Case Number: N26C-02-610
Counsel: Stinson LLP
Nature of Suit: Breach of Contract

- **Frank Phillips v. <u>Republic Electric West, Inc.</u>** | (TD**) Apr 2026
Jurisdiction: Superior Court of the State of California, County of Sacramento
Case Number: 34-2023-00336281
Counsel: Law Offices of Timothy T. Huber; Pamela M. Schuur
Nature of Suit: Wrongful Termination

- **Rumpke of Ohio, Inc. v. <u>ISB Global Ltd.</u>** | (T***) Apr 2026
Jurisdiction: U.S. District Court for the Southern District of Ohio
Case Number: 1:25-cv-00127
Counsel: Wilson Elser Moskowitz Edelman & Dicker LLP
Nature of Suit: Breach of Contract

- **<u>Confidential Social Media Platform</u> v. Confidential Infrastructure Vendor** | (T***) Mar 2026
Nature of Suit: Breach of Contract
Technology: Data Center Design

- **The Regents of the University of California v. <u>Linea Solutions, Inc.</u>, et al.** | (T***) Jan 2026–Present
Jurisdiction: Superior Court of California, County of Alameda
Case Number: 23CV056879
Counsel: Wilson Elser Moskowitz Edelman & Dicker LLP
Nature of Suit: Software Implementation Dispute, Breach of Contract
Technology: Enterprise Software, Benefits System

- **Oracle Corporation v. <u>Vilox Technologies, LLC et al.</u>** | (T***) Jan 2026–Present
Jurisdiction: U.S. District Court for the District of Delaware
Case Number: 1:23-cv-00126
Counsel: Hudnell Law Group P.C.
Nature of Suit: Patent Infringement
Technology: Customer Experience Platforms, Software Development Platforms

- **<u>Keller Holdings LLC and RLDGROUP</u> v. Automattic Inc., and Matt Mullenweg** | (TD**) Nov 2025–Present
Jurisdiction: U.S. District Court for the Northern District of California
Case Number: 3:25-cv-01892
Counsel: Schubert Jonckheer & Kolbe LLP, Tycko & Zavareei LLP
Nature of Suit: Class Action
Technology: WordPress Hosting

- **<u>Confidential Customer</u> v. Confidential Vendor** | (T***) Sept 2025–Present
Jurisdiction: U.S. District of Minnesota
Counsel: Stinson, LLP
Nature of Suit: Software Implementation Dispute, Breach of Contract
Technology: Enterprise Software, MES/ERP

- **<u>Confidential Individual</u> v. Confidential Vendor** | (T***) Sept 2025–Present
  Jurisdiction: Singapore International Arbitration Center
  Counsel: AZB & Partners
  Nature of Suit: Breach of Contract
  Technology: System Integration and Services

- **Chase Global Services v. <u>Protech Solutions Inc.</u>** | (C***) July 2025–Present
  Jurisdiction: AR Civil Division, Circuit Court of Pulaski County
  Case Number: 60-cv-19-739
  Counsel: McDaniel Wolff PLLC
  Nature of Suit: Trade Secret
  Technology: State Child Support Enforcement System

- **Qualia Labs, Inc. v. <u>Settlor, Inc.</u>, Land Title Guarantee Company, et al.** | (T***) July 2025–Present
  Jurisdiction: U.S. District Court for the District of Colorado
  Case Number: 1:24-cv-00133
  Counsel: Greenberg Traurig, LLP
  Nature of Suit: Trade Secret, Breach of Contract
  Technology: Title Management System

- **Coupa Software Inc. and LLamasoft LLC v. <u>Optilogic, Inc., et al.</u>** | (TRD*) June 2025–Present
  Jurisdiction: U.S. District Court for the District of Delaware
  Case Number: 1:24-cv-01275
  Counsel: Quinn Emanuel Urquhart & Sullivan, LLP
  Nature of Suit: Trade Secret, Copyright
  Technology: ERP, Supply Chain Management

- **Dr. Edwin A. Hernandez and ELGA Corp. v. Stingray Group Inc., <u>Mood Media</u>, et al.** | (TRD*) May 2025–Present
  Jurisdiction: U.S. District Court for the Southern District of Florida
  Case Number: 1:24-cv-21226
  Counsel: Sterne, Kessler, Goldstein & Fox PLLC
  Nature of Suit: Trade Secrets
  Technology: Digital music streaming and content distribution.

- **I.A.T.S.E. National Health & Welfare Fund v.
  <u>Avenu Insights & Analytics LLC</u>, and CPAS Systems Inc.** | (T***) Mar 2025–Present
  Jurisdiction: Supreme Court of New York, County of New York
  Case Number: 650787/2024
  Counsel: DLA Piper LLP
  Nature of Suit: Breach-of-Contract
  Technology: Pension Fund System

- **<u>Valtrus Innovations</u> and Key Patent Innovations v. SAP America, Inc. and SAP, SE.** | (TRD*) Feb 2025–Oct 2025
  Jurisdiction: U.S. District Court for the Eastern District of Texas
  Case Number: 2:24-cv-00021
  Counsel: Reichman Jorgensen Lehman & Feldberg LLP
  Nature of Suit: Patent
  Technology: ERP Software, Database

- **Marriott Vacation World v. <u>Infosys LLC</u>** | (TRDT) Nov 2024–May 2025
  Jurisdiction: Judicial Arbitration and Mediation Services (JAMS)
  Counsel: Benesch, Friedlander, Coplan & Aronoff LLP
  Nature of Suit: Breach of Contract
  Technology: IT Managed Services

- **Charmayne Bradberry, *et al*. v. <u>Equifax Information Services, LLC.</u>** | (T***) Oct 2024–Oct 2025
  Jurisdiction: U.S. District Court for the Northern District of Georgia
  Counsel: King & Spalding LLP
  Nature of Suit: Class Action Litigation
  Technology: Consumer Reporting, Software Management

- **<u>Pioneer Hotel Group, Inc., and Pinal Doshi</u> v. Choice Hotels International, Inc.** | (TD**) Sept 2024–Present
  Jurisdiction: Fourth Judicial District of Idaho, Ada County
  Case Number: CV01-23-04099
  Counsel: Mooney Wieland Warren PLLC
  Nature of Suit: Breach-of-Contract
  Technology: Authenticating Digital Signatures, GeoLocation

- **EPRI v. <u>InvenioLSI</u>** | (TRD*) Sept 2024–Oct 2025
  Jurisdiction: American Arbitration Association
  Counsel: Wilson Elser Moskowitz Edelman & Dicker LLP
  Nature of Matter: Software Implementation Dispute, Breach of Contract
  Technology: ERP Software, Entitlement Management, B2C Portals

- **<u>Ivan Laguna and Margarita Lopez</u> v.
  Lazer Safe, Pty, Ltd., Fiessler Electronik Gmbh & CO., Ermak USA, Inc.** | (T***) Sept 2024–Present
  Jurisdiction: U.S. District Court for the District of Massachusetts
  Case Number: 3:23-cv-30016
  Counsel: Sullivan & Sullivan, LLP
  Nature of Suit: Personal Injury, Specific Jurisdiction
  Technology: IP GeoLocation

- **ECRS Software Corporation Technical Audit & Assessment** | (CR**) Sept 2024–Feb 2025
  Counsel: Wilson Elser Moskowitz Edelman & Dicker LLP
  Nature of Consultation: Software Change Failure
  Technology: E-Commerce, Synchronization, Software Reliability

- **<u>iPro, Inc.</u> v. Flagler Hospital, Inc.** | (TR**) Aug 2024–Oct 2024
  Jurisdiction: Seventh Judicial Circuit of Florida, St. Johns County
  Case Number: CA22-1559
  Counsel: The Minor Firm
  Nature of Suit: Software Dispute, Breach-of-Contract
  Technology: Medical Order Entry System

- **COVID Testing Today, NRJY Inc. v.
  <u>Flow Health Laboratories, LLC</u>, and Signal Diagnostics, LLC** | (CR**) July 2024–Oct 2025
  Jurisdiction: JAMS Arbitration
  Case Number: 5210000247
  Counsel: Hochfelsen & Kani
  Nature of Suit: Arbitration, Breach-of-Contract
  Technology: Medical Information Integration

- **FTC in re H&R Block** | (TRDT) July 2024–Oct 2024
  Jurisdiction: Federal Trade Commission
  Case Number: Docket 9427
  Nature of Matter: Consumer Protection Online Application
  Technology: Complex Web Services, Software Design

- **Confidential Customer v. Confidential Vendor** | (TRD*) Feb 2024–Sep 2024
  Jurisdiction: Judicial Arbitration and Mediation Services (JAMS)
  Counsel: Stinson LLP
  Nature of Suite: Software Implementation Dispute, Breach of Contract
  Technology: ERP Software

- **Richard Chance v. Totem Technologies, Inc.** | (TR**) June 2024–Nov 2024
  Jurisdiction: District Court of Tulsa County, Oklahoma
  Case Number: CJ-2023-02533
  Counsel: Actuate Law, LLC
  Nature of Suit: Trade Secret
  Technology: Digital Cloud Code Repositories

- **Vimo, Inc. d/b/a GetInsured v. Deloitte Consulting LLP** | (CR**) May 2024–Mar 2025
  Jurisdiction: Superior Court of California, County of Santa Clara
  Case Number: G-24-7-NA, 22CV405262
  Counsel: Kirkland & Ellis LLP
  Nature of Suit: Trade Secret, Breach of Contract
  Technology: Software Development, Health Insurance Exchange

- **Iconic Hearts Holdings, Inc. v. Raj Vir; NGL Labs LLC; Joao Figueiredo; Hunter Isaacson; et al.** | (TR**) Apr 2024–May 2024
  Jurisdiction: Superior Court of California, County of Los Angeles
  Case Number: 22STCV21509
  Counsel: Bryan Cave Leighton Paisner, LLP
  Nature of Suit: Trade Secret, Breach-of-Contract
  Technology: Online Games

- **Hidden Empire Holdings, LLC v. Darrick Angelone** | (TRDT) Feb 2024–Feb 2026
  Jurisdiction: U.S. District Court for the Central District of California
  Case Number: 2:22-cv-06515
  Counsel: Kramer DeBoer & Keane
  Nature of Suit: Injunction Violation, Breach of Contract
  Technology: Cloud Applications

- **Oriental Trading Company LLC v. Denovo Ventures LLC** | (TD*T) Jan 2024–Jan 2025
  Jurisdiction: District Court of Douglas County, Nebraska
  Case Number: CI 2206047
  Counsel: Gordon Rees Scully Mansukhani, LLP
  Nature of Suit: Copyright, Software Implementation Dispute, Breach of Contract
  Technology: ERP Software

- **City of Goodyear v. Berry Dunn** | (TRD*) 2016
  In an arbitration regarding alleged failure of a for-hire project management firm to properly manage requirements, system integrator (SI) vendor selection and project delivery of a city-wide SAP ERP project. Conducted analysis of requirements documentation, SI vendor RFP and selection as well as project management artifacts to establish opinions that the defendant had failed to follow industry standards for requirements gathering, lacked expertise to select a vendor and manage an SAP project, did not use industry standards for project management. Case settled.

- **Kemper Corporate Services, Inc. v. Computer Sciences Corporation** | (CR**) 2016
  In an arbitration regarding the failed implementation of a property and casualty insurance system that was allegedly never made "generally available," conducted a code quality analysis of source code translated from COBOL to Java using industry standard code analysis software and rules databases. Compared performance testing data from single user testing, volume testing, stress testing, and batch testing to legacy system benchmarks and established test plans. Examined release documentation for evidence of independent quality control testing. Case settled.

- **Orange County, CA v. Tata Consulting Services** | (CR**) 2016
  In this breach of contract and fraudulent misrepresentation case in connection with the implementation of a new property tax management system. Examined process documents, architectural documents, testing documents, source code, defect reports, and IBM Rational and Microsoft Team Foundation Server systems. Reached opinions that Tata failed to develop PTMS using an "n-tier" architecture in accordance with its RFP response and design documents, deviated from its established software development processes, and misrepresented the extent to which unit and system testing had been completed during the project. Drafted expert and rebuttal reports. Assisted with identification of exhibits for trial. Consulting expert. Case settled.

- **City of Goodyear v. Quintel Management Consulting** | (TRD*) 2015
  In a breach of contract case involving the implementation of an SAP ERP system for city-wide services management. Conducted analysis of RFP responses, project artifacts and software final delivery to determine if defendant's representations regarding software being fit for purpose and would meet requirements with out of the box functionality were accurate and whether software as delivered was standard or customized leaving major cost and supportability issues. Reviewed project artifacts and testing results to determine if software as delivered satisfied contractual requirements. Case settled.

- **3M v. State of Connecticut** | (CR**) 2015
  In an arbitration in which plaintiff was seeking payment for delivery of a state-wide integrated vehicle management system, the defendant contended that the software requirements had not been met. Conducted analysis of Microsoft's independent audit and application assessment in order to refute the results generated by the Microsoft Code Analysis Tool .NET (CAT.NET) which indicated certain security and code complexity requirements had not been met. Verbal report. Case settled.

- **CGI v. eHealth Ontario** | (CR**) 2015
  In this breach of contract case alleging wrongful termination for default of a contract to deliver a Chronic Disease Management System Diabetes Registry (CDMS-DR). Conducted analysis of documents and defect resolution tracking data to validate plaintiff's claims of delivery completion and establish that defendant impeded plaintiff's ability to deliver the project on schedule. Rebutted defendant's experts' claims that plaintiff failed to meet the contractual specifications and violated project management and software engineering standards causing delay and justifying defendant's termination of the contract. Parties agreed to a special arbitration wherein the plaintiff was awarded nearly $27 million CAD.

- **ACADEMY SPORTS + OUTDOORS v. Wipro Limited and Wipro Inc.** | (TR**) 2015
  In a breach of contract case involving the implementation of an Oracle Retail Merchandising System for a sporting goods retailer. Examined project management materials and process, architecture, and technical requirements as well as vendor roles in project delivery and key contractual deliverables. Reached opinions that the vendor failed to properly manage the project, deliver key personnel, and comply with contractual requirements for project delivery. Case settled.

- **<u>3M</u> v. Commonwealth of Kentucky** | (CR**) 2014
  In an arbitration in which plaintiff was seeking payment for delivery of a state-wide integrated vehicle management system, the defendant contended that the software requirements had not been met. Conducted analysis of Microsoft's independent audit and application assessment in order to refute the results generated by the Microsoft Code Analysis Tool .NET (CAT.NET) which indicated certain security and code complexity requirements had not been met. Case settled.

- **CedarCrestone, Inc. v. <u>ACS, LLC n/k/a Xerox Business Services</u>** | (CR**) 2013
  A software failure matter brought by a consulting and systems integration vendor against a Business Process Outsourcing (BPO) provider. Rebutted plaintiff's expert's opinions that project management failures and schedule delay allegedly caused by defendant impeded plaintiff's ability to attain critical project milestones. Proffered additional opinions that plaintiff's violations of project management and software engineering industry standards resulted in software defects that should have surfaced in plaintiff's developer testing, and which ultimately caused the failure of the overall BPO program. The plaintiff was subcontracted to provide a PeopleSoft upgrade forming the foundational system for the BPO. Established that the plaintiff's failure to successfully deliver the upgrade by the scheduled go-live date precluded the defendant's ability to go-live with the BPO, resulting in multi-million-dollar penalties and other consequential damages to the defendant. Case settled.

- **<u>Brookings</u> v. CedarCrestone, Inc.** | (TR**) 2010
  In an IT project implementation failure case alleging the system integrator failed in deploying a PeopleSoft ERM grants system. Provided root cause analysis for project failure, focusing on the ISV role of the vendor in managing a project to delivery as well as actions by the plaintiff that contributed to the project failure. Opinions were core to the settlement of the suit. Case settled.