

MARK J. LANG, MCJ, CPP, CHPA

SECURITY & LAW ENFORCEMENT EXPERT WITNESS

Negligent Security | Premises Liability | Hospital Security | Police Practices
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PROFESSIONAL PROFILE

Security and law enforcement professional with more than four decades of combined experience in law enforcement, healthcare security administration, private investigations, consulting, and criminal justice education. Retired Orange County Sheriff's Office Captain and former Senior Director of Corporate Security Operations for Orlando Health. Provides expert witness and consulting services in civil and criminal litigation involving negligent security, premises liability, hospital security, workplace violence, and police practices. Board-certified as a Certified Protection Professional (CPP) and credentialed as a Certified Healthcare Protection Administrator (CHPA).

AREAS OF EXPERTISE

Negligent Security • Premises Liability • Hospital Security • Security Management • Police Practices & Procedures • Use of Force • Security Policies & Training • Workplace Violence • CPTED • Threat & Vulnerability Assessment • Emergency Response • Investigations

EXPERT WITNESS & CONSULTING EXPERIENCE

Investigations HQ, LLC — Owner / Security & Law Enforcement Expert 2017–Present

- Provides expert witness and consulting services in civil and criminal litigation involving negligent security, premises liability, workplace violence, hospital security, and police practices.
- Evaluates recognized industry standards, accepted security practices, policies and procedures, training expectations, reasonable foreseeability, and preventability issues.

Dr. George Kirkham & Associates, Inc. — Senior Research Associate 2023–Present

Litigation Experience: Consulted on matters nationwide involving security, law enforcement, and related issues, and retained as an expert in civil litigation representing both plaintiff and defense interests. Experience includes case review, standards-of-care analysis, report preparation, deposition support, and litigation consultation.

PROFESSIONAL EXPERIENCE

Orlando Health — Senior Director, Corporate Security Operations 2016–2023

- Provided executive leadership for security operations across a regional healthcare system consisting of 10 hospitals, more than 375 outpatient facilities, over 3,100 licensed beds, and more than 25,000 team members.
- Directed security strategy and risk-mitigation initiatives aligned with organizational goals and reviewed federal, state, and local regulatory requirements affecting security operations.
- Provided executive-level guidance during critical incidents and on security policy, operational risk, and regulatory matters.

Orlando Regional Medical Center — Security Manager

- Managed security operations for an approximately 800-bed Level I Trauma Center in downtown Orlando, including staffing, budgeting, training, hiring, policy development, and command functions.
- Led hospital security operations during the Pulse Nightclub mass-casualty incident.
- Security program received the International Association for Healthcare Security and Safety Security Program of Distinction.

Orange County Sheriff's Office — Retired Captain 1984–2008

- Completed a 24-year law enforcement career culminating in command of the Special Investigations Division.
- Held progressively responsible assignments in patrol, investigations, tactical operations, criminal intelligence, vice, fugitive apprehension, training, supervision, and command.

Captain — Special Investigations Division

- Commanded high-liability operational units including undercover narcotics, fugitive apprehension, parcel interdiction/K-9, pharmaceutical investigations, vice, tactical operations, and uniform patrol.
- Served in administrative review, new-hire interview, mediation, and policy/procedure review roles.

Commander — Tactical Patrol Section

- Managed more than 100 sworn personnel in countywide tactical operations, including eight uniformed squads and supervisory staff.
- Directed hotspot and order-maintenance operations, violent-crime trend suppression, and emergency response; also served as Reserve Watch Commander overseeing county operations.

Lieutenant — Criminal Intelligence Section / Felony Squad

- Managed high-risk felony arrest, undercover surveillance, sex-offender, and career-criminal enforcement functions.
- Authored and implemented agency policy and developed training involving surveillance, high-risk vehicle takedowns, and basic undercover operations.

Sergeant — Felony Squad

- Supervised undercover operations involving high-risk felony arrests, surveillance, and tracking of registered sex offenders and career criminals; assisted local and federal agencies with undercover operations.

Earlier assignments: Court Deputy, Patrol Deputy, Field Training Officer, Vice Agent, Tactical Agent, and Corporal, Felony Squad.

EDUCATION

- Master of Criminal Justice, Boston University, 2009
- Bachelor of Arts, Criminal Justice Administration, Columbia College, 2007
- Associate of Arts, General Studies, Columbia College, 2003
- Command Officers Development Certificate, Southern Police Institute, 23rd CODC, 1998
- Police Academy, Kissimmee, Florida, 1984

PROFESSIONAL CERTIFICATIONS

- Certified Protection Professional (CPP), ASIS International
- Certified Healthcare Protection Administrator (CHPA), International Association for Healthcare Security and Safety (IAHSS)

ACADEMIC EXPERIENCE

Adjunct Professor — University of Central Florida and Valencia College

Instructed 35 post-secondary courses in criminal justice and security. Courses included:

Interview and Interrogation; Policing Systems and Procedures; Law Enforcement Emergency Procedures; Law Enforcement Organization and Administration; Ethics in Criminal Justice; Introduction to Security; Introduction to Criminal Investigation; Transportation and Cargo Security; Introduction to Criminal Justice; Introduction to Criminology; Narcotics and Crime; Introduction to Homeland Security; Introduction to Juvenile Justice; and Introduction to Corrections.

PUBLISHED WORK

- “Pulse Nightclub Lessons Learned,” Journal of Healthcare Protection Management, Vol. 35, No. 2.

SELECTED PROFESSIONAL TRAINING

- FEMA: Incident Command System (IS-100, IS-200); National Incident Management System (IS-700); National Response Framework (IS-800); Continuity of Operations (IS-546a); Active Shooter Prevention (IS-904); Workplace Security Awareness (IS-906); Active Shooter: What You Can Do (IS-907).
- ASIS International: Workplace Violence Prevention and Intervention; Workplace Violence Across Emergency Management Phases; Active Shooter Preparedness; Threat Assessment and Management; Behavior Detection and Recognition; CPTED; security screening and related security-management programs.
- IAHSS: Workplace Violence Certificate Program; Risk of Litigation in Healthcare Security; De-Risking Behavioral Health Environments.
- National Institute of Crime Prevention (NICP): Introduction to CPTED; Conducting a CPTED Site Survey.
- Criminal Justice Standards and Training Commission (CJSTC): Interviews and Interrogations; Management Line Supervision; Law Enforcement Instructor Techniques; Hostage Negotiations; Crisis Intervention; Firearms Instructor; Field Training Officer; Narcotics Identification and Investigation.

- Reid School: Techniques of Interviewing; Orange County Sheriff's Office: Executive Development; Oregon OSHA: Developing a Violence Prevention Program.

PROFESSIONAL MEMBERSHIPS & LEADERSHIP

- Southern Police Institute Alumni Organization — Past President, Florida Chapter
- Florida Association of Licensed Investigators — Orlando Area Director
- ASIS International
- International Association for Healthcare Security and Safety (IAHSS)

LAW ENFORCEMENT COMMENDATIONS

- Medal of Merit — exceptional service in protecting life and property
- Distinguished Service Medal — sustained superior performance
- Four Unit Citations
- Two Deputy of the Month awards