# KENT A. EDWARDS, PT, DPT, GCS, CLWT

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### **Objective**

Dynamic physical therapy healthcare leader with multiple years of experience as a clinical and operations executive, who uses leadership and teamwork to develop solutions to benefit all levels of customers.

### **Education**

Aug. 1995 B.S., Physical Therapy, University of Central Florida; Orlando, FL Feb. 2015 Doctorate, Physical Therapy, A.T. Still University; Arizona

### **Licensure & Certification**

Florida Physical Therapy License #PT 13243

APTA Geriatric Clinical Specialist June 2003/renewal June 2013 & June 2024

Certified Lymphedema and Wound Therapist October 2016

### **Experience**

Dec 2017 to Expert Witness – Physical Therapy and related areas Present Self Employed

Advising attorneys on cases for plaintiffs and defense

July 2024 to Centerwell Home Health Present **Staff Physical Therapist** 

Patient care as needed for various diagnoses and ages

Care provided in homes, ALFs and congregate living facilities

• Provide guidance and expertise to leadership

Supervise PTAs in providing care

Feb 2016 to Brooks Rehabilitation Home Health June 2024 Staff Physical Therapist

• Patient care as needed for various diagnoses and ages

• Care provided in homes, ALFs and congregate living facilities

• Provide guidance and expertise to leadership

• Training and mentorship for new PT/OT staff

Supervise PTAs in providing care

Sept. 2013 to Accomplish Therapy

January 2016 Director of Therapy Services and Education / Clinical Consultant

Clinical education and training for 26 locations covering FL and MA

Second employee hired to facilitate start-up in 50 skilled nursing facilities

• Develop and implement operations and clinical policy and procedures

Develop clinical programming to implement companywide

Organize and plan quarterly continuing education courses for patient care training

Analysis and education on CPT coding and appropriate billing

Analysis and education on ICD-10 coding for medical and treatment diagnosis

Financial analysis to promote fiscal responsibility

Modify company EMR system coordinating with software provider

• Educate and train staff on using EMR system for patient care

 Educate clinicians on specific patient care documentation focused on medical necessity

Patient record documentation auditing and denials management

 Direct clinical patient care and operational support for COO, Regionals & Rehab Directors

• Implementation of Themes and Tips of the Month Program

• Creation of a quarterly clinical newsletter

Provide individual patient care education to staff at multiple locations

June 2013 to The Weston Group

Sept. 2013 Consultant PRN Physical Therapist (temporary consulting to local ALF)

Stabilization of local ALF business

- Caseload development
- Contract acquisition, relations and development
- Introduction of value added services

### June 2011 to March 2013

### Senior Home Care

**Area Director of Rehab** covering all of Florida (position eliminated as company sold)

- PT, OT and ST operational management for <u>28 home health branches</u> and 2 Part B out-patient clinics throughout Florida
- Home health and Part B reimbursement expert
- Sales and Program development
- ALF and Part B contract acquisition and implementation
- Provided therapy leadership to executive team, regional VPs, branch directors and all clinical staff
- Educated all clinical staff on accurate OASIS functional scoring
- Created Balance/Falls presentation and screening form to be used by local clinicians in conjunction with the sales team to promote ALF partnerships
- Reviewed patient records for documentation accuracy and appropriate patient care, followed by education of staff
- Increased HHRGs at many locations by 40% through appropriate utilization
- Educated and advocated for appropriate PT, OT and ST utilization
- Oriented all new therapy staff to effectively integrate them into the team and provided corporate orientation to all new leaders
- Weekly meetings with branch leadership to monitor therapy utilization, therapy frequencies, therapy thresholds, documentation and OASIS functional scoring

### Oct 2007 to April 2011

TLC Rehab and Aquatics, Inc Homosassa, FL

**Regional Director of Clinical Services** promotion to manage all Out-Patient and ALF sites in the company (20 locations)

- Managing over \$10 million in revenue, over 60 clinical and non-clinical staff
- Sales and physician relationship development
- Opened 8 new out-patient clinics
- Increased company margins by 61% from 2009 to 2010
- Acquisition and development of ALF, home health and physician contacts
- Leadership development and expansion of ALF product implementation
- Maximized staffing model to promote efficiency
- Increased managers independence to lead their teams
- Worked with team in transition to computerized documentation
- Led several clinic re-locations to maintain profitability despite economic changes
- Coordinated efforts between clinical staff and marketing department
- Introduced personal financial management course to staff companywide
- Patient care as needed for various out-patient diagnoses and ages

## Aug 2005

TLC Rehab and Aquatics, Inc Homosassa, FL

**Regional Manager** promotion adding one additional site in Citrus County and two additional outpatient clinics in south Florida

- Volume growth from 2004 to 2005 of 7% with a 48% increase in net income
- Re-negotiated home health contracts in the region for increased profitability
- Mentored leadership staff to increasing levels of performance
- Patient care as needed

# Dec 2003

TLC Rehab and Aquatics, Inc Homosassa, FL

**Area Manager** for six outpatient locations and Home Health in Citrus County

- Developed educational tool to train staff in patient documentation
- Developed educational tool to improve staff's goal writing ability
- Instituted monthly education sessions after work hours for all staff
- Developed Anodyne infrared and DRX protocol to increase referrals on a standardized procedure
- Decreased cancellation rate county wide to < 7%
- Increased volumes from 2003 to 2004 by 27% leading to 40% increase in net income
- Worked with local paper to write monthly articles to promote physical therapy
- Performed multiple lectures and health fairs to promote physical therapy and the company
- Worked closely with marketing department to set-up speaking with local physicians to promote TLC and its therapists.

Patient care as needed

Jan 2000 to Nov 2003 RehabCare Group, Bon Secours Home Health, Portsmouth, VA

**Director Home Health Rehabilitation** for three consolidated home health agencies and three outpatient assisted-living clinics (added 10/02)

# Duties:

- As below with added responsibility of three regional assisted living out-patient therapy contracts
- Increased therapy utilization to 40% of the agencies total business
- Develop staff incentive program to increase staff productivity by 10%
- Corporate home health expert assisting with contract negotiations, home health handbook, and home health PPS education

Oct. 1998 to Jan 2000 RehabCare Group, Bon Secours Home Health, Portsmouth, VA

**Rehabilitation Coordinator** of three home health agencies under Bon Secours Hampton Roads Health System

### Duties:

- Fiscal management of all home health rehab business
- Performance improvement program development for all rehab staff
- Coordinate all Rehabilitation activities for JCAHO and state surveyors
- Maintain personnel files for all JCAHO and state surveys
- Marketing to physician groups and other health professionals
- Develop pre-operative patient assessment program for patient education and marketing to area orthopedic physicians
- Revised all Physical Therapy, Occupational Therapy, and Speech Therapy documentation forms
- Develop weekend and holiday staffing protocols to provide 24 hr therapy response time for orthopedic cases
- Develop orthopedic home health therapy protocols
- Cross continuum education on home health guidelines for increased referrals
- Coordinate the development of patient tracking system for PPS implementation
- Management of 18 rehab FTE's for 1 million dollars of total revenue contribution

Aug. 1998 to Oct. 1998 RehabCare Group, Maryview Hospital Home Health, Portsmouth, VA

Interim Rehab coordinator (travel assignment)

#### Duties:

- Interim Rehab coordinator
  - Supervise three physical therapist assistants and office staff
- Coordinate integration of RehabCare into Bon Secours Hampton Roads Health System and contract start-up task force

### Health Tour Travel Company (travel assignments)

Halifax Regional Hospital Home Health, Halifax, VA
Physical Therapist
Manor Care Nursing Home, Williamsport, PA
Interim Physical Therapy Director
Mariner Rehabilitation at St Mary's Home, Manitowoc, WI
Physical Therapist
Warren General Hospital Home Health Care
Physical Therapist
Lockney Nursing Home and Floydada Rehab and Care Center
Physical Therapist
Morton Plant Rehabilitation Center, Clearwater, FL
Physical Therapist

#### Duties:

- Supervise two physical therapist assistants
- Assist in new staff training, assist with student interns
- · Carry full caseload

### **Activities and Awards**

- Active member of the American Physical Therapy Association
- Presenter at APTA-CSM 2009 concerning HH and out-patient in the ALF setting
- Nominating committee APTA Home Health Sections 2003 to 2010
- APTA Geriatric Clinical Specialist certification June'03 and renewal June '13 & June '24

- Certificate for completing Dale Carnegie public speaking 13 week program Outstanding Florida Physical Therapy Student 1995

References Available Upon Request