

Kathy Richard

DON, RN*Clinical Expert & Executive*

PROFESSIONAL SUMMARY

Kathy Richard is a seasoned healthcare leader with decades of experience in nursing home operations and healthcare systems. As a former Director of Nursing, she brings exceptional expertise in patient care quality, regulatory compliance, and healthcare oversight. Kathy currently oversees clinical operations at multiple nursing homes across several states, ensuring excellence in resident care and compliance with industry standards. Her case work spans a broad range of issues, including negligence, regulatory compliance, staffing and quality of care, infection control, resident rights, and COVID-19 litigation. Her profound understanding of long-term care systems, strategic insights, and commitment to excellence make her a trusted expert, advocate, and consultant in complex healthcare matters.

PROFESSIONAL EXPERIENCE

Director of Nursing, Catholic Charities

2025 - Present

Manchester, New Hampshire

- Oversee the nursing department and resident care for a 51-bed facility.

Director of Clinical Operations, Next Step Healthcare

2023 – 2025

Woburn, Massachusetts

- Responsible for overseeing five facilities.

State Surveyor, Department of Health and Human Services

2023

Concord, New Hampshire

- Worked as a State Surveyor in the State of NH inspecting Nursing Home Facilities.

Director of Nursing, Genesis Healthcare – Oceanside Center

2022 – 2023

Hampton, New Hampshire

- Oversaw nursing department and patient care of 111 bed SNF/LTC facility.

Director of Nursing, Genesis Healthcare – Apple Valley Center

2022

Hampton, New Hampshire

- Oversaw nursing department and patient care of 123 bed SNF/LTC facility.

Director of Nursing, Costal Health and Rehabilitation Center

2021 – 2022

Daytona Beach, Florida

- Oversaw nursing department and patient care of 120 bed facility.

Director of Nursing, Greenbriar Health Care Center

2020 – 2021

Nashua, New Hampshire

- Oversaw nursing department and patient care of 280 bed SNF/LTC facility.

Director of Nursing, Genesis Healthcare – Colonial Hill Care Center <i>Rochester, New Hampshire</i>	2020
Oversaw nursing department and patient care of 164 bed SNF/LTC facility.	
Director of Nursing, Costal Health and Rehabilitation Center <i>Daytona Beach, Florida</i>	2020
Oversaw nursing department and patient care of 120 bed facility.	
Director of Nursing, Genesis Healthcare – Oceanside Center <i>Hampton, New Hampshire</i>	2016 – 2020
Oversaw nursing department and patient care of 113 bed SNF/LTC facility.	
Director of Nursing, Genesis Healthcare – Heritage Nursing Care Center <i>Lowell, Massachusetts</i>	2014 – 2016
Oversaw nursing department and patient care of 139 bed SNF/LTC and Mental Health facility.	
Director of Nursing, Genesis Healthcare – Apple Valley Center <i>Ayer, Massachusetts</i>	2012 – 2014
Oversaw nursing department and patient care of 123 bed SNF/LTC and Mental Health facility.	
ADON / Unit Manager, Genesis Healthcare – Oceanside Center <i>Hampton, New Hampshire</i>	2010 – 2012
Manager of Transitional Care Unit and LTC.	
Director of Nursing, Port Orange Nursing and Rehabilitation Center <i>City, State</i>	2009 – 2010
Oversaw nursing department and patient care of 120 bed SNF/LTC facility.	
Director of Nursing, Catalina Center <i>Daytona Beach, Florida</i>	2008 – 2009
Oversaw nursing department and patient care of 120 bed facility.	
Director of Nursing, Genesis Healthcare – Ridgewood Center <i>Bedford, New Hampshire</i>	2001 – 2008
Progressed from staff nurse to charge nurse, to Unit Manager of a 50-bed skilled unit, to staff development, to DON of a 150-bed facility.	
Charge Nurse, Genesis Healthcare – University East <i>Deland, Florida</i>	1999 – 2001
Supervisor of 60 bed SNF/LTC facility.	

EDUCATION

Associate Degree in Nursing <i>Rivier College</i>	1996
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LICENSURE & CERTIFICATIONS

- Registered Nurse – New Hampshire (Compact State)
- Registered Nurse - Massachusetts

SKILLS & SPECIALTIES

- Point Click Care (PCC) - Super user and Implementation Specialist
- EMR Specialist
- Management
- Compliance
- Healthcare
- Coordination
- Supervision
- Training
- Quality Control
- Administration
- Strategy

References and case experience available upon request.