

DON | RN | Clinical Expert & Executive

## PROFESSIONAL SUMMARY

Kathy Richard is a seasoned healthcare leader with decades of experience in nursing home operations and healthcare systems. As a former Director of Nursing, she brings exceptional expertise in patient care quality, regulatory compliance, and healthcare oversight. Kathy currently oversees clinical operations at multiple nursing homes across several states, ensuring excellence in resident care and compliance with industry standards. Her case work spans a broad range of issues, including negligence, regulatory compliance, staffing and quality of care, infection control, resident rights, and COVID-19 litigation. Her profound understanding of long-term care systems, strategic insights, and commitment to excellence make her a trusted expert, advocate, and consultant in complex healthcare matters.

## EDUCATION & LICENSES

Associate Degree in Nursing – Rivier College, 1996  
Registered Nurse – New Hampshire (Compact State)  
Registered Nurse - Massachusetts

## PROFESSIONAL EXPERIENCE

### Director of Nursing

Catholic Charities, (Manchester, NH) 2025 - Present

- Oversee the nursing department and resident care for a 51-bed facility.

### Director of Clinical Operations

Next Step Healthcare, (Woburn, MA) 2023 – 2025

- Responsible for overseeing five facilities.

### State Surveyor

Department of Health and Human Services, (Concord, NH) 2023 – 2023

- Worked as a State Surveyor in the State of NH inspecting Nursing Home Facilities.

### Director of Nursing

Genesis Healthcare – Oceanside Center, (Hampton, NH) 2022 – 2023

- Oversaw nursing department and patient care of 111 bed SNF/LTC facility.

### Director of Nursing

Genesis Healthcare – Apple Valley Center, (Hampton, NH) 2022 – 2022

- Oversaw nursing department and patient care of 123 bed SNF/LTC facility.

# Kathy Richard



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## Director of Nursing

Costal Health and Rehabilitation Center, (Daytona Beach, FL)

2021 – 2022

- Oversaw nursing department and patient care of 120 bed facility.

## Director of Nursing

Greenbriar Health Care Center, (Nashua, NH)

2020 – 2021

- Oversaw nursing department and patient care of 280 bed SNF/LTC facility.

## Director of Nursing

Genesis Healthcare – Colonial Hill Care Center, (Rochester, NH)

2020 – 2020

- Oversaw nursing department and patient care of 164 bed SNF/LTC facility.

## Director of Nursing

Costal Health and Rehabilitation Center, (Daytona Beach, FL)

2020 – 2020

- Oversaw nursing department and patient care of 120 bed facility.

## Director of Nursing

Genesis Healthcare – Oceanside Center, (Hampton, NH)

2016 – 2020

- Oversaw nursing department and patient care of 113 bed SNF/LTC facility.

## Director of Nursing

Genesis Healthcare – Heritage Nursing Care Center, (Lowell, MA)

2014 – 2016

- Oversaw nursing department and patient care of 139 bed SNF/LTC and Mental Health facility.

## Director of Nursing

Genesis Healthcare – Apple Valley Center, (Ayer, MA)

2012 – 2014

- Oversaw nursing department and patient care of 123 bed SNF/LTC and Mental Health facility.

## ADON / Unit Manager

Genesis Healthcare – Oceanside Center, (Hampton, NH)

2010 – 2012

- Manager of Transitional Care Unit and LTC.

## Director of Nursing

Port Orange Nursing and Rehabilitation Center

2009 – 2010

- Oversaw nursing department and patient care of 120 bed SNF/LTC facility.

## Director of Nursing

Catalina Center, (Daytona Beach, FL)

2008 – 2009

- Oversaw nursing department and patient care of 120 bed facility.

## Director of Nursing

Genesis Healthcare – Ridgewood Center, (Bedford, NH)

2001 – 2008

- Progressed from staff nurse to charge nurse, to Unit Manager of a 50-bed skilled unit, to staff development, to DON of a 150-bed facility.



# Kathy Richard



## Charge Nurse

Genesis Healthcare – University East, (Deland, FL)

1999 – 2001

- Supervisor of 60 bed SNF/LTC facility.

## SKILLS

- Point Click Care (PCC) - Super user and Implementation Specialist
- EMR Specialist
- Management
- Compliance
- Healthcare
- Coordination
- Supervision
- Training
- Quality Control
- Administration
- Strategy

References & Case Work Available Upon Request

Pending Retention

