



Curriculum Vitae

John T Taylor
CompliancePoint, Inc.
4400 River Green Parkway, Suite 100
Duluth, GA 30096
Cell (678) 234-3156
www.compliancepoint.com
jtaylor@compliancepoint.com

Current Employment:

Director of Data Research & Analysis, CompliancePoint, Inc., Duluth, Georgia.

Education:

Bachelor of Science, *summa cum laude*, Liberal Arts with minors in History and Business Administration from Excelsior College, Albany, NY. Also attended the University of Maryland, Harrisburg Community College, and Pike's Peak Community College.

Registrations, Licenses, Certifications:

Project Management Professional (PMP) by Project Management Institute, November 2001-November 2017

Specialized Training:

U.S. Army Sergeants Major Academy
U.S. Army Command Sergeants Major Course
U.S. Garrison Command Sergeants Major Course
20 Professional Development Course Hours per year to maintain Project Management Certification (12 years)

Professional Experience:

Fifteen years of project management and more than sixteen years of data analysis in support of direct marketing compliance with U.S. federal and state laws. I have been designated as an "expert" in U.S. Federal District Court. My area of expertise is the use of compliance rules and regulations to design and manage the development of software services that assist our customers in contact compliance — do not call, do not email, do not mail, do not fax. While gaining this expertise, I have used our ever growing data sources to analyze data provided by customers to determine its status — do not call, non-telemarketing v. telemarketing calls, Established Business Relationship (EBR) status, wireless status, and abandoned call analysis. A retired U.S. Army Command Sergeant Major, I concluded my career as the Senior Enlisted Leader of the 2nd Cavalry Regiment (Light), leading a 4,500-soldier elite combat team.

Publications:

None

Awards/Honors:

23 separate personal awards by the U.S. Army, including the Bronze Star and Legion of Merit

Memberships:

Project Management Institute, November 2001-November 2017

Cases:

Trial Testimony as Expert Witness in Federal District Court relative to *United States of America v. DISH Network*, 3:09-cv-03073 (C.D. Ill.).

I have been engaged to provide data analysis, expert reports, and deposition testimony in the following cases:

Shamblin v. New Partners Consulting, 8:13-cv-2428 (M.D. Fla.); *Krakauer v. DISH Network*, 1:14-cv-00333 (M.D. N.C.); *Margulis v. Surrey Vacation Resorts*, 4:14-cv-01131 (E.D. Mo.); and *Zani v. Rite Aid Hdqtrs. Corp.*, 1:14-cv-09701 (S.D. N.Y.); and *Lowe v. CVS Pharmacy*, 1:14-cv-03687 (N.D. Ill.), *Verma v. Memorial Healthcare Group, Inc.*, 3:16-cv-00427 (M.D. Fla.); *Tomeo v. Citigroup, Inc. and CitiMortgage, Inc.*, 1:13-cv-044046 (N.D. Ill.); and *Sliwa v. Bright House Networks*, 2:16-cv-00235 (M.D. Fla.).

In the last nine plus years, I have been engaged to prepare expert reports and/or declarations in the following cases:

Lees v. Anthem Insurance d/b/a Anthem Blue Cross Blue Shield, 4:13-cv-01411 (E.D. Mo.); *Ranwick v. Texas Gila d/b/a Municipal Svcs. Bureau*, 13-cv-02792 (D. Minn.); *Ortiz v. DCI*, 2:14-cv-00375 (D. Nev.); *Degnen v. Zimmer Dental*, 4:15-cv-01103 (E.D. Mo.); *Heidarpour v. Central Payment Co.*, 4:15-cv-00139 (M.D. Ga.); *Abante Rooter and Plumbing v. Alarm.com*, 4:15-cv-06314 (N.D. Cal.); *Johansen v. One Planet Ops, Inc.*, 2:16-cv-00121 (S.D. Ohio).

In addition to the following cases, I have been engaged to provide data analysis and findings through third parties where the client/s remained anonymous to me:

Lopera v. The Receivable Management Services Corp., 1:12-cv-09649 (N.D. Ill.); *Rodriguez v. Allied Interstate*, 3:13-cv-00388 (S.D. Cal.); *Horton v. Cavalry Portfolio*, 3:13-cv-00307 (S.D. Cal.); *Benzion v. Vivint*, 0:12-cv-61826 (S.D. Fla.); *Mey v. Honeywell*, 2:12-cv-1721 (S.D. W.Va.); *Mey v. Frontier Communications*, 3:13-cv-01191 (D. Conn.); *Toney v. Quality Resources*, 1-13-cv-00042 (N.D. Ill.); *Prater v. Medicredit*, 4:14-cv-00159 (E.D. Mo.); *Charvat v. AEP Energy*, 1:14-cv-03121 (N.D. Ill.); *Physicians Healthsource v. Stryker*, 1:12-cv-0729 (W.D. Mich.); *Rinky Dink v. Electronic Merchant Systems*, 2:13-cv-01347 (W.D. Wash.); *Suttles v. Specialty*

Graphics, 1:14-cv-00505 (W.D. Tex.); *In Re: Monitronics International, Inc., Telephone Consumer Protection Act Litigation*, 1:13-md-02493 (N.D. W.Va.); *True Health Chiropractic v. McKesson*, 13-cv-02219 (N.D. Cal.); *Zani v. Rite Aid Hdqtrs.*, 1:14-cv-09701 (S.D. N.Y.); *Charvat v. DeliverCareRx*, 1:14-cv-06832 (N.D. Ill.); *Legg v. Pet-Health*, 1:14-cv-10043 (N.D. Ill.); *Hopwood v. Nuance Communications.*, 3:13-cv-02132 (N.D. Cal.); *Mey v. Interstate*, 1:14-cv-01846 (N.D. Ga.); *In Re: Midland Credit Management, Inc., Telephone Consumer Protection Act Litigation*, 11-md-2286 (S.D. Cal.); *Camarena v. Vanderbilt Mortgage and Finance*, 3:15-cv-00305 (E.D. Tenn.); *Mey v. Patriot Payment Group*, 5:15-cv-00027 (N.D. W.Va.); *Aghdasi v. Mercury Insurance Group*, 2:15-cv-04030 (C.D. Cal.); *Melito v. American Eagle Outfitters*, 1:14-cv-02440 (S.D. N.Y.); *State of Tennessee v. Festiva Development Group*, 2:13-cv-00343 (E.D. Tenn.); *Thomas v. Dun & Bradstreet*, 2:15-cv-03194 (C.D. Cal.); *Tomeo v. Citigroup*, 1:13-cv-04046 (N.D. Ill.); *Beecroft v. Ocwen Loan Servicing*, 0:15-cv-00094 (D. Minn.); *Newhart v. Quicken Loans* 9:15-cv-81250 (S.D. Fla.); *Abante Rooter and Plumbing v. New York Life Insurance Company*, 1:16-cv-03588 (S.D. N.Y.); *Biringer v. First Family Insurance and Jason Marra*, 4:14-cv-00566 (N.D. Fla.); *JWD Automotive v. DJM Advisory Group*, 2:15-cv-00793 (M.D. Fla.); *Russell M. Holstein v. Banner Life Insurance*, 3:16-cv-00462 (D. N.J.); *O.P. Schuman & Sons v. DJM Advisory Group*, 2:16-cv-03563 (E.D. Pa.); *Jacobs v. Quicken Loans*, 9:15-cv-81396 (S.D. Fla.); *Abante Rooter and Plumbing v. Birch Communications*, 1:15-cv-03562 (N.D. Ga.); *Johansen v. One Planet Ops*, 2:16-cv-00121 (S.D. Ohio); *Meyer v. bebe stores*, 4:14-cv-00267 (N.D. Cal.); *Nece v. Quicken Loans*, 8:16-cv-02605 (M.D. Fla.); *Gordon v. Caribbean Cruise Line*, 1:14-cv-05848 (N.D. Ill.); *Menichiello v. Crestview Financial*, 8:17-cv-00912 (C.D. Cal.); *Beecroft v. Altisource et al.*, 0:15-cv-02184 (D. Minn.); *Kerr v. Zacks Investment Research*, 3:16-cv-01352 (S.D. Cal.); *Gress v. Illinois Farmers Insurance Company* (Ill.); *Hopkins v. Modernize*, 4:17-40087 (D. Mass.); *Gorss Motels v. AT&T Mobility LLC & AT&T Mobility National Accounts LLC*, 3:17-cv-00403 (D. Conn.); *Sliwa v. Bright House Networks et al.*, 2:16-00235 (M.D. Fla.); *Knapper v. Cox Communications*, 2:17-cv-00913 (D. Ariz.); and *Charvat v. National Holdings Corp.*, 2:14-cv-02205 (S.D. Ohio).

Some of my data analysis results, from engagements prior to 2014, that were not done for law firms and were not at the time of analysis associated with court cases have later appeared in court filings without my knowledge and, therefore, may not be included in this document.

My client base has grown to include entities other than law firms, e.g., settlement administrators for verification engagements. I also conduct custom database projects to assist in providing names and addresses from customer files in support of settlement negotiations. Additionally, I perform “gap” analyses of telemarketing records for companies not involved in law suits. No documents prepared in these engagements are intended as expert reports, only descriptions of the processes and data sources used to accomplish such tasks.