# HETANA PATEL, MD, MPH

# **EDUCATION**

| May 2018 | St. George's University   | Grenada, West Indies |
|----------|---|----------------------|
|          | School of Medicine & Keith B. Taylor Global Scholars Program          |                      |
| May 2011 | LOYOLA MARYMOUNT UNIVERSITY   | Los Angeles, CA      |
|          | Pre-Medical Post-Baccalaureate (GPA 3.71)                             |                      |
| May 2010 | SAN FRANCISCO STATE UNIVERSITY  | San Francisco, CA    |
|          | Master of Public Health (GPA 3.97)                                    |                      |
| DEC 2005 | SAN JOSE STATE UNIVERSITY   | San Jose, CA         |
|          | B.S. Health Science: Concentration in Services and Administration (GI | PA 3.53)             |

### POSTGRADUATE MEDICAL TRAINING

JUL 2019 -

JUN 2022 ARROWHEAD REGIONAL MEDICAL CENTER

Residency in Family Medicine

Colton, CA

# RELEVANT WORK EXPERIENCE

DEC 2024 -

#### Present

# CALIFORNIA DEPARTMENT OF CORRECTIONS AND REHABILITATION

Norco, CA

Registry Physician

- Provide medical care to patients in a correctional facility including medical exam, diagnose illness or injury, prescribe and administer medical treatment.
- Review health records, admit patient to an inpatient clinic, complete admission history and
  physical examinations, complete discharge summaries, lead and facilitate daily huddles,
  coordinate follow-up care.
- Order and interpret lab and imaging studies, write prescriptions and counsel patients on medical conditions.
- Perform minor procedures, deliver urgent and emergent care.
- Provide clinical consultation and support to Advanced Practice Providers and instruct nursing and other clinical staff on medical protocols and adhere to professional medical standards of care.

DEC 2024 · PRESENT

# MOLINA CARE CONNECTIONS

Ontario, CA

Physician Reviewer

- Perform necessary supervision of Clinical Advanced Practice Professionals and medical record chart review.
- Partner with Molina Care Connections to perform specific deliverables and milestones as agreed upon.
- Medical review of Molina Care Connections Nurse Practitioners' medical record documentation and subjective, objective, assessment and planning for each patient.
- Provide feedback to Nurse Practitioners about areas of question and/or improvements needed.
- Provide telephonic support to field Nurse Practitioners.
- Report untoward clinical deficiencies to the National Molina Care Connections Medical Director.

Jan 2023 – Mar 2025

REDLANDS COMMUNITY HOSPITAL

Redlands, CA

Redlands Yucaipa Medical Group

- In-patient hospital privileges at Redlands Community Hospital (non-ICU).
- Admit patients for acute or exacerbation of chronic medical conditions.
- Consult with specialty physicians in the care of hospitalized patients.
- Order and review pertinent labs and imaging.
- Coordinate patient care with nursing staff, pharmacy, case managers for appropriate care
  while inpatient and ready patients for safe discharge to home or appropriate level of care.

SEP 2022 – FEB 2025

#### MEDICAL OFFICE OF DR. PRANAV MEHTA, MD

Yucaipa, CA

Redlands Yucaipa Medical Group

1099 Contract Physician - Private outpatient practice with inpatient privileges

- Private practice in Family Medicine (non-OB).
- Provide age-appropriate outpatient medical care to adult and geriatric patients using evidencebased recommendations for treatment of acute and chronic illnesses.
- Provide patient education, shared decision making, and coordination of care with specialists.
- Perform minor in-office procedures including suturing lacerations, foreign body removals, wart treatment and other procedures as required.
- Provide comprehensive non-obstetric women's health services including gynecological examinations, cervical and breast cancer screening, contraception counseling, pregnancy testing.
- Perform entrance, athletic, and employment physical examinations.
- Review medical records and laboratory studies.
- Request and order appropriate x-rays, laboratory tests, and other diagnostics when needed.
- Office administration duties, including but not limited to, staff oversight, processing payroll, review billing and coding.

May 2018 -Jun 2019

#### CITYMD URGENT CARE

New York, New York

Junior Medical Doctor

- Obtain vital signs, update medication and chronic medical problems in patient chart.
- Obtain pertinent history related to the patient's visit.
- Report back to MD and accurately chart encounter history, physical exam, assessment and plan in patient chart.
- Assist Medical Doctor in clinic procedures, including laceration repair, I&D, toenail removal, etc.
- Appropriately adhere to universal safety precautions when administering medications and disposal of medical waste.
- Perform point-of-care testing, including urine dipstick, urine drug screen, vision screening, urine pregnancy test, rapid strep and influenza testing.
- Assist in completing documentation for DOT and worker's compensation visits.

Mar 2013 -Dec 2013

# SKULL BASE INSTITUTE

Beverly Hills, CA

Contracts and Business Manager

- Work directly with the Medical Director to oversee patient care.
- Secure funds for international patients by working with foreign ministries of health, loan officers, and insurance companies.
- Perform insurance eligibility and verification for all scheduled U.S. patients.
- Liaison with the Institute's third-party billing company to ensure proper submission of claims.

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- Provide proof of medical necessity, clinical and surgical details, and explanations of diagnoses.
- Confirm Medical Director's Operating Room schedule with the surgical hospital.
- Negotiate and draft payer contracts.
- Ensure payers are complying with contract terms and collect payments for payment plans.
- Work directly with senior staff to coordinate operational aspects of front- and back-office systems, personnel, and Institute research and clinical projects.

# AUG 2011 -FEB 2013

#### CNS INTEGRATED BEHAVIORAL HEALTH & MEDICINE

Los Angeles, CA

Clinical Coordinator

- Work with executive staff to establish and implement goals, objectives, policies, procedures, and systems for the clinic.
- Arrange and coordinate all meetings and appointments.
- Coordinate outreach activities to build visibility within local community.
- Screen new patients.
- Act as liaison between clinicians and patients.
- Supervise volunteers and project assistants.
- Work directly with executive staff to oversee administrative, clinical, and marketing activities
  of the clinic.

# MAY 2010 -FEB 2011

# ASIAN & PACIFIC ISLANDER INSTITUTE ON DOMESTIC VIOLENCE (APIIDV) Independent Consultant

Los Angeles, CA

- Research liaison on behalf of APIIDV for the Domestic Violence Non-Residential Services and Supports Study – a national study conducted by the University of Connecticut and the National Resource Center on Domestic Violence.
- Continue previous work on this project since December 2009 while working at APIIDV.
- Recruit and retain participating programs.
- Research coordination between Principle Investigators, participating programs and APIIDV.
- Represent the interests, voices and concerns of APIIDV, APIIDV-recruited programs, and survivors participating in study.

# Aug. 2008 -May 2010

# ASIAN & PACIFIC ISLANDER AMERICAN HEALTH FORUM

San Francisco, CA

Resource Center Coordinator, Asian & Pacific Islander Institute on Domestic Violence

- Support domestic violence advocates across the nation by researching and providing relevant data, materials, and resources.
- Manage and maintain Institute's Resource Center, website, listserves, and databases.
- Maintain a national network of domestic violence advocates by conducting outreach to Asian American, Native Hawaiian and Pacific Islander programs.
- Provide technical assistance in response to queries on a range of topics including assessment/survey development and organizational capacity-building for community-based programs.
- Provide programmatic support in areas such as webinar trainings and logistics for trainings and conferences.
- Manage and provide support with Institute projects such as reports, directory development, and other publications.
- Assist Institute Director with additional tasks.

APR 2006 -

# APR 2008 PLANNED PARENTHOOD MAR MONTE

Health Services Specialist, Blossom Hill Clinic

San Jose, CA

- Provide direct service in all clinic specific areas including, family planning, abortion, prenatal, general medicine, and pediatrics.
- Educate clients with accurate information regarding PP services, including questions pertaining to contraception, options, and funding sources.
- Prepare clients for exams and assists in exam room when needed.
- Perform pregnancy testing, information and referral.
- Schedule clients for follow-up family planning or other appropriate services.
- Screen financial, medical and social history with correct documentation of pertinent information.
- Complete lab work and venipuncture.

# **LEADERSHIP**

| JAN 2024 -<br>MAR 2025 | MEDICINE COLLABORATIVE COMMITTEE Staff Physician Committee Member   | Redlands Community Hospital                           |
|------------------------|---|---|
| Jan 2024 -<br>Mar 2025 | UTILIZATION MANAGEMENT COMMITTEE Staff Physician Committee Member   | Redlands Community Hospital                           |
| Jul 2021 -<br>Jun 2022 | GRADUATE MEDICAL EDUCATION COMMITTEE Resident Committee Member  | Arrowhead Regional Medical Center                     |
| JAN 2015 -<br>MAY 2015 | SGU GLOBAL SCHOLARS MEDICAL SOCIETY Co-President  | Keith B. Taylor Global Scholars Program               |
| Aug 2014 -<br>DEC 2014 | SGU GLOBAL SCHOLARS MEDICAL SOCIETY Chief Financial Officer   | Keith B. Taylor Global Scholars Program               |
| Aug 2007 -<br>May 2010 | PUBLIC HEALTH ORGANIZATION OF GRADUATE STUDENT Chief Financial Officer  | San Francisco, CA                                     |
| Nov 2009 -<br>Mar 2010 | BAPS CHARITIES – Women's Conference 2010 Planning Co-Chair  | Milpitas, CA  |
| Aug 2009 -<br>Dec 2009 | SAN FRANCISCO STATE UNIVERSITY Graduate Teaching Assistant – Public Health and Commun                                   | San Francisco, CA<br>nity Organizing (Graduate Level) |
| Jan 2009 -<br>May 2009 | SAN FRANCISCO STATE UNIVERSITY Graduate Teaching Assistant – Community Needs Assessn                                    | San Francisco, CA<br>nent (Graduate Level)            |
| Nov 2008 -<br>May 2009 | CALIFORNIA ASIAN PACIFIC ISLANDER POLICY SUMMIT  Planning Committee Member – Health/Human Services Track  Sacramento, O |   |

#### RESEARCH

MAY 2022 MANSURI, N., M.D., Patel, H., M.D., Ulysse, E., M.D., Cortes, R., M.D. Evaluation of the adherence to USPSTF colorectal cancer screening guidelines in ARMC Family Health

Centers. Should we be screening for colorectal cancer earlier?

MAY 2010 Patel, H. Engaging health care professionals in dialogue: A San Francisco-based qualitative

exploratory study of the potential for the implementation of domestic violence intervention

and prevention strategies in childbirth education classes.

**SEP 2009** Dabby, C., Patel, H., and Poore, G. Homicides, domestic violence and Asian families.

Analysis of domestic violence-related homicides in Asian families through collection of

newspaper clippings over a 6-year period.

Alvarez, J., Baranek, K., Figallo, C., and Patel, H. Assessing the substance use prevention and **JUL 2008** 

treatment needs of African American/Black men 18 years or older in San Francisco who

have sex with men and use methamphetamine.

#### **PUBLICATIONS**

Dabby, C., Patel, H., and Poore, G. (2010). Shattered Lives: Homicides, domestic violence and FEB 2010

Asian families. Asian & Pacific Islander Institute on Domestic Violence | Asian & Pacific Islander

American Health Forum.

#### CERTIFICATES AND LICENSURE

ABFM Board Certification: 2022

CA Physician & Surgeon's License: A177771

NPI: 1912563362

DEA: FP9649469

**ACLS** Certification