

# Elena Hernandez, DC

## Education

- **National University of Health Sciences**
  - Doctorate of Chiropractic-2018
- **University of Michigan-Ann Arbor**
  - B.A. Psychology and Spanish-2010

## Clinical Experience

- **Clinical Faculty Southern California University of Health Sciences January 2023-Present**
  - Supervise chiropractic interns in evaluation and treatment of patients.
  - Guide students through an evidence informed clinical decision making process and supervise effective management of varied patient demographics.
  - Assess and refine student clinical skills consistently during the term.
  - Review and correct student documentation.
  - Participate in written and practical clinical assessments as needed.
- **Lead Chiropractor Division Chiropractic June 2020-December 2022**
  - Managed patient base including conducting new patient exams, follow up appointments and re-examinations
  - Developed and executed treatment plans using chiropractic adjustments, manual therapy and therapeutic exercises.
  - Trained and mentored other chiropractors on the team.
  - Wrote and issued monthly clinic newsletter updating patients on office news and relevant healthcare information.
- **Chiropractor Aligned Modern Health February 2019-March 2020**
  - Performed patient intake exams and re-exams.
  - Developed and implemented patient treatment plans after initial assessment using manual adjustments, soft tissue work and therapeutic exercise.
  - Worked with rehab specialists to direct and supervise patient rehab protocol.
  - Worked with clinic managers and other staff members to operate within clinic budget while increasing patient volume.

## Additional Experience

- **Inbound Relationship Manager   Groupon   August 2013-February 2014**
  - Managed relationship with Groupon merchants to secure contracts and drive sales.
  - Proactively contacted interested potential merchants using a defined sales process and needs assessment to gain commitment.
- **Customer Relations Professional   Byrne Electrical Specialists   March 2012-June 2013**
  - Managed customer relationship for assigned strategic accounts; acted as liaison for all issues or inquiries relating to key accounts. Quickly resolved problems in a way that minimized customer impact.
  - Provided technical support on products before and after purchase. Inquiries included general product information, field issues, defective products, installation assistance and returns.
  - Supported sales team by providing proactive inside sales support and customer service for non- strategic and new customers.
- **Staffing Specialist   Peoplelink Staffing   September 2011-March 2012**
  - Fulfilled client staffing needs by strategically placing employees at job sites in response to client requests and employee turnover.
  - Managed employee applications, interviews, hiring, and onboarding.
  - Communicated with clients regarding employee performance and concerns.
  - Managed administrative tasks including invoicing, background checks, employment verification, drug screens and FMLA claims.
- **Certifications**
  - Certified in Mechanical Diagnosis and Therapy (MDT) Parts A,B,C&D
  - Webster Technique certification
  - 100 hour acupuncture certification-National University of Health Sciences
- **Professional Associations**
  - American Chiropractic Association-Illinois alternate delegate 2020-2022
    - ACA Membership task force member 2021-Present
  - Lambda Chi Professional Sorority