DEVIN N. MINIOR, MD, MBA, FACEP, CHCQM-PHYADV, ACPA-C

Phoenix, AZ • 602-759-0244 (cell) • devin.minior@alumni.upenn.edu

EXECUTIVE PROFILE



Board-certified, actively practicing Emergency Physician and Physician Executive with over 20 years of high-acuity clinical practice, executive leadership, and regulatory governance. Former hospital and enterprise CMO with deep expertise in medical staff governance, physician credentialing & delineation of privileges, scope of practice, quality assurance, and root-cause analysis. Experienced Physician Advisor and Medical Director who has adjudicated over 12,500 chart reviews and utilization management determinations across commercial, Medicare, and Medicaid lines. Delivers objective medical-legal consulting, case reviews, written reports, and testimony across complex clinical, regulatory, and healthcare legal matters.

EXECUTIVE LEADERSHIP & CLINICAL PRACTICE

AUGUST 2009 – PRESENT

Emergency Physician | Greater Phoenix Area, AZ (TeamHealth; Emergency Professional Services)

- Active clinical practice in high-acuity environments, providing emergency resuscitation, acute stabilization, and comprehensive diagnostic management for adult and pediatric patients across high-volume academic and community medical centers.
- Current and prior clinical appointments include Banner University Medical Center – Phoenix, Banner Estrella Medical Center, Banner Casa Grande Medical Center, Banner Ironwood Medical Center, Banner Goldfield Medical Center, Abrazo Scottsdale Medical Center, and Abrazo Cave Creek Hospital.

DECEMBER 2025 – PRESENT

United Health Group, Tempe, AZ, National — Medical Director, Enterprise Clinical Services

- Serve as clinical authority for complex utilization management reviews, evaluating medical appropriateness, acute level-of-care criteria, and commercial benefit alignments.
- Engage treating and attending providers in rigorous peer-to-peer dialogues to adjudicate clinical variances, uphold evidence-based standards, and determine appropriate treatment pathways.
- Execute comprehensive clinical case reviews, ensuring detailed, defensible documentation aligned with strict regulatory mandates and quality accreditation frameworks..

MAY 2024 – DECEMBER 2025

CommonSpirit, Tempe, AZ, — Medical Director, Physician Advisor, Utilization Management

- Conducted comprehensive concurrent and retrospective utilization reviews across government and commercial lines (Medicare, Medicare Advantage, Medicaid, Managed Medicaid, and

Commercial), adjudicating patient status, level of care, and medical necessity.
- Defended complex clinical denial appeals through comprehensive chart analysis, rigorous peer-to-peer consultations with payer medical directors, and evidence-based formal appeal letters.
- Directed training, case auditing, and mentorship for incoming physician advisors, standardizing best practices in clinical documentation, regulatory compliance, and medical necessity criteria.

SEPTEMBER 2016 – DECEMBER 2023

Banner Health, Phoenix, AZ — Enterprise Chief Medical Officer, Ambulatory Division

- Executive oversight of clinical governance, quality assurance, and patient safety protocols across ambulatory surgery centers, urgent care, diagnostic imaging, and home-based service lines.
- Developed and enforced evidence-based diagnostic protocols and medication stewardship policies, significantly reducing clinical variation, diagnostic delays, and inappropriate prescribing.
- Led enterprise risk-mitigation and adverse event reporting programs, driving systematic investigations into near-misses to ensure strict adherence to state, federal (CMS), and accreditation standards.
- Authored and operationalized clinical protocols in collaboration with academic institutions and state health departments, driving rapid diagnostic pathways for complex regional conditions and public health interventions.

DECEMBER 2021 – DECEMBER 2023

Banner Health, Phoenix, AZ — Executive Director, Occ. Health, Employer Solutions, & Executive Health

- Exercised comprehensive executive and administrative leadership over a 36-clinic healthcare network and 560+ multidisciplinary personnel, ensuring high clinical standards, regulatory compliance, and operational integrity.
- Optimized clinical workflows and provider retention strategies, reducing clinical staff turnover by 61% and sustaining stable, high-reliability patient care environments.
- Engineered integrated specialty referral and care-coordination pathways across primary care, orthopedics, neurology, and diagnostic imaging to ensure seamless continuity of care.
- Directed the design, clinical standards, and launch of specialized Executive and Occupational Health service lines, serving as clinical advisor and partner to multinational corporate enterprises.

DECEMBER 2014 – SEPTEMBER 2016

Banner Casa Grande Medical Center, Casa Grande, AZ — Chief Medical Officer

- Served as Chief Medical Executive with ultimate accountability for clinical quality, patient safety, utilization review, and medical staff governance; chaired the Medical Executive Committee (MEC), Peer Review Committee, and Quality & Patient Safety Committee.
- Adjudicated physician competency, credentialing standards, and standard-of-care compliance through rigorous peer review, root-cause investigations, and quality assurance proceedings.
- Governed clinical integration and standard-of-care protocols for advanced inpatient service lines, including surgical robotics, tele-ICU critical care, cardiology, and orthopedics.
- Established the institutional Utilization Management Committee and Clinical Documentation Integrity (CDI) program to ensure compliant chart documentation, regulatory adherence, and top-tier patient care benchmarks.

JANUARY 2014 - DECEMBER 2014

Banner Ironwood Medical Center/Banner Goldfield Medical Center — Interim CMO

- Stabilize day-to-day operations by safeguarding regulatory compliance, streamlining credentialing, and enforcing rigorous quality oversight.
- Build trust with providers, close coverage gaps, and optimize patient flow and regional transfer

protocols.

MAY 2013 – DECEMBER 2014

Emergency Professional Services, PC/ Banner Goldfield Medical Center, Apache Junction, AZ — ED Medical Director

- Served as Physician Clinical Lead for an independent emergency medicine practice, governing departmental operations, clinical appropriateness, and standard-of-care compliance across high-volume emergency facilities.
- Directed clinical integration and standard operating procedures during the transition of emergency department services into the Banner Health system, ensuring uninterrupted clinical quality, patient safety, and regulatory compliance
- Governed emergency department service delivery, establishing protocols for clinical triage, physician availability, throughput timeliness, and acute medical decision-making

EDUCATION

JULY 2006 – JULY 2009

Albany Medical Center, Albany, NY — Emergency Medicine Residency

AUGUST 2000 – MAY 2006

Tufts University School of Medicine, Boston, MA — Doctor of Medicine (MD)

AUGUST 2000 – MAY 2006

Brandeis University / Northeastern University, MA — MBA in Healthcare Management

AUGUST 1995 – MAY 1999

University of Pennsylvania, Philadelphia, PA — Bachelor of Science

TRAINING & DESIGNATIONS

2010-present	Fellow, American College of Emergency Physicians (ACEP)
2021-2023	Health Management Academy (HMA) GE Fellow
2018-2022	Fellow, American College of Healthcare Executives (FACHE)
2015-2016	Intermountain Healthcare Advanced Training Program in Healthcare Quality Improvement
2014-2015	Banner Health Advanced Leadership Program for Physicians

HEALTH SYSTEM COMMITTEES

2021-2024	Chair of Banner Ambulatory Quality Committee
2021-2024	Physician Lead, System Long-Term Initiative on Team Member Safety
2019-2024	Ambulatory Rep, Banner Secondary Professional Activity Committee
2019-2024	System lead, Physician Engagement Committee
2019-2024	Chair and Founding Member, National Urgent Care Quality Group
2017-2024	Peer Review Committee Chairman, Banner Urgent Care Services
2017-2024	Physician sponsor, Banner UC Clinical Consensus Group

2014-2016 Utilization Management Committee, Banner Casa Grande Medical Center

2014-2016 Peer Review Committee Chairman, Banner Casa Grande Medical Center

2014-2016 Medical Executive Committee Co-Chair, Banner Casa Grande Medical Center

2014-2016 Quality and Patient Safety Committee Chairman, Banner Casa Grande Medical Center

2011-2014 Vice-Chief of Staff, Banner Ironwood Medical Center

2011-2014 Credentialing Committee Chairman, Banner Ironwood Medical Center

2010-2011 Credentialing Committee Member, Banner Ironwood Medical Center

2013-2014 Vice-Chief of Staff, Banner Goldfield Medical Center

2013-2014 Credentialing Committee Chairman, Banner Goldfield Medical Center

2011-2015 Banner ED Clinical Consensus Group

2013-2015 Banner ED Discipline Team

2011-2014 ED Informatics Workgroup, Physician Liaison for Cerner FirstNet/EMR Modifications

2011-2013 Medical Director, ED Midlevel Provider Boot Cam

2012-2013 Medical Education Director for Emergency Physician Insurance Program Conference

PROFESSIONAL AFFILIATIONS

2023-present American Board of Quality Assurance & Utilization Review Physicians, member

2023-present American College of Physician Advisors, member

2019-2023 Urgent Care Quality Group (UCQG) – founding member and chair

2006-present American College of Emergency Physicians, member

2011-present American College of Healthcare Executives, member

2011-2015 Arizona College of Emergency Physicians, Board of Directors

2006- 2009 Emergency Medicine Residency Association, member

2006- 2009 Society of Academic Emergency Medicine

2006-2009 New York Regional Emergency Medicine Organization

2000-2006 American Medical Association

2000-2006 Massachusetts Medical Society

CERTIFICATIONS AND LICENSURE

2023 Board Certified, American Board of Quality Assurance & Utilization Review Physicians (CHCQM-PHYADV)

2023 Board Certified, American College of Physician Advisors (ACPA-C)

2023 California Medical License (C 204237)

2016 Colorado Medical License (DR.0059728)

2012 Board Certified, American Board of Emergency Medicine (ABEM) (Diplomate status)

2009 Arizona Medical License (AZ 41987)

2006 ACLS, ATLS, PALS

LECTURES

2020 Urgent Care Quality Group – presentation on Phase 1 study of urgent care quality measures, Merchant Medicine Symposium, National Conference

2017 ED Diversion Strategies for the Urgent Care Setting, Urgent Care Assoc. of America, National Conference

2017 Clinical Decision Rules Every Urgent Care Provider Should Know, Urgent Care Assoc. of America, National Conference

2013 Workup and Management of Vertigo in the ED, EPIP Midlevel Provider Boot Camp

2013 Workup and Management of Syncope in the ED, EPIP Midlevel Provider Boot Camp

2012 Coding and Reimbursement for the MLP, EPIP Midlevel Provider Boot Camp

2011 Foreign Body Removal from Ear and Nose, Simulation Session, EPIP Midlevel Provider Boot Camp

2011 Epistaxis Management in the ED, EPIP Midlevel Provider Boot Camp

2011 Drugs of Abuse Seen Through the ED, Banner Ironwood Medical Center EMS Monthly Didactic Conference

2011 Arizona Wilderness Toxic Exposures, Banner Ironwood Medical Center EMS Monthly Didactic Conference

2010 Toxicology and Toxidromes, Banner Estrella Medical Center EMS Quarterly Didactic Conference

2010 Customer Service in the Emergency Department, Banner Estrella Medical Center Quarterly Nursing Education Conference

2009 Dermatology Jeopardy, Albany Medical Center Didactic Conference

2009 Soft Tissue Trauma and Fracture Management, Albany Medical Center EMS presentation

2009 Morbidity and mortality, Albany Medical Center Didactic Conference

2008 Emergency Medicine Grand Rounds, Pitfalls in Orthopedic Radiology, Albany Medical Center Didactic Conference

2008 Current Advances in BLS to ACLS, Albany Medical Center EMS presentation

2008 Literature review of EMS updates to BLS and ACLS protocols, Journal Club

2007 Trauma Conference, Albany Medical Center Didactic Conference

2007 Sexually Transmitted Diseases, Albany Medical Center Didactic Conference

2007 Core Content, Albany Medical Center Didactic Conference

MEDIA APPEARANCES AND PRESS MENTIONS

2023 “Urgent Care data show Valley fever season has begun in Arizona”, Univ. of Arizona Health

Sciences News Room publication

2023 “Study Finds Valley Fever Training Improves Early Recognition of the Disease”, Univ. of Arizona College of Medicine online news

2021 Arizona urgent care facilities see increased demand as coronavirus cases fill hospitals, 5 min interview, KJZZ NPR station

2020 Insights on the upcoming flu season and the importance of getting the flu shot, NBCLX Zoom interview

2020 Risks and prevention of heat related illnesses, AccuWeather Zoom interview

2020 Tips on how to stay healthy during this year’s flu and cold season, in-studio interview, ABC 15

2020 Differences between the flu and common cold and keeping your kids healthy, in-studio interview, Fox

2019 “Bad Flu Season in Australia Could Mean Same for U.S. Flu Season”, KJZZ NPR station

2019 Local flu season update; radio interview, KTAR News

2019 “Battling the heat in Arizona”, studio interview, Fox 10 Arizona Morning

2019 “The heat and working outside in Arizona”, phone interview, KJZZ local NPR station

2019 “Do you need a measles booster shot? Some U.S. adults born before 1989 may need one”, AZCentral online

2019 “Health-e-connect: What you need to know about measles”, Banner health video blog

2019 “Discussing tips for avoiding the flu”, studio interview, Fox 10 Arizona Morning

2019 “Sinus infections and seasonal allergies”, radio interview, KTAR News

2019 “Sinus infections”, Arizona Business Magazine

2019 “As flu season heats up, what patients need to know”, AZ Big Media

2019 “Banner places visitor restrictions for hospitals due to flu season”, taped interview, AZCentral

2018 Live early morning taping re: flu season in Arizona, Channel 15 News, ABC

2018 “Verify: Is it ever too early to get your flu shot?”, 12News, NBC Phoenix

2018 Brainscope technology in urgent cares, radio interview, NBC News Radio Denver

2018 “As Arizona warms up, here’s how to tell if it’s allergies or a sinus infection”, radio & print interview, KTAR News

2018 Live 2017-18 flu season interview, Channel 15 News, ABC

2017 “Arizona flu cases continue upward climb, health officials say”, AZCentral

2017 “National rise in STDs”, Channel 15 News, ABC

2017 “2017-18 flu season is underway. Here's what you need to know”, 12 News, NBC Phoenix

2017 “Flu season starts early in Arizona; 4 cases confirmed in Maricopa County”, AZCentral

2017 “Doctors warn of early flu season in Arizona”, Fox 10 Phoenix

2017 “Experts to athletes: keep hydrated in heat”, print media, San Tan Sun

2017 Banner Health opens 3 clinics at Arizona grocery stores, print interview, Becker’s Hospital Review