

CORE COMPETENCIES

Neurodiversity
ADA & Disability Advocacy
Police Psychology
Critical Incident Response and Prevention
Case and Crisis Management
Community Outreach
Incident Response and Recovery Management
Organizational Behavior and Leadership
Workplace Violence Prevention & Response
Clinical and Trauma Service Delivery
Public Relations and Trust Building
Clinical and Private Practice

TECHNICAL SKILLS

Windows Operating System | Macintosh
Word | Works | Microsoft Word for Mac
Pages (for Mac) | OpenOffice | Google Docs

EDUCATION

Coursework in Organizational Behavior and Leadership, Aug 2001

Keller Graduate School of Management,
Alpharetta, GA

Master of Social Work, Jan 1996

Boston University, Boston, MA

Thesis: Drugs and the Will of the People

Master of Special Education, Oct 1994

Boston University, Boston, MA

Bachelor of Arts in International Relations and Economics, May 1991

Boston University, Boston, MA

LICENSE

Licensed Clinical Social Worker (LCSW)
State of Georgia

CERTIFICATION

Certified Employee Assistance Prof (CEAP)
Certified Child Custody Evaluator (CCCE)

TRAINING

Drug Enforcement Administrations (DEA)
Trauma Team

QUALIFICATIONS PROFILE

Reliable professional with comprehensive experience in neurodiversity, behavior analysis, psychotherapy, educational, and organizational consulting and public speaking within various field. Competent at assessing and handling caseload of difficult social service cases; providing appropriate and evidence-based interventions to various cases; while supporting diverse organizations in overcoming longstanding barriers. Successful at training various individuals and introducing educational programs with emphasis on mental health, psychology, and critical incident. Adept at establishing rapport with patients, family members, law enforcement officials, and other community health and social services agencies. Currently hold a US Government Secret Security Clearance.

WORK EXPERIENCE

UNITED STATES FEDERAL BUREAU OF INVESTIGATION (FBI) ▪ ATLANTA GA

On-Call and Field Clinician | 2010–Present

- Conduct emergency and routine diagnosis and counseling for employees of the Atlanta field office of FBI
- Supported the coordinator of Employee Assistance Program in designing program training and protocols, as well as establishing referral network throughout Georgia

GEORGIA PEACE OFFICER STANDARDS AND TRAINING COUNCIL ▪ ATLANTA, GA

Subject Matter Expert | Approved Instructor | 2008–Present

- Managed and instructed students with different training modules, including Mental Health, Mental Retardation and Substance Abuse; Crisis Intervention; Advanced Psychology for Cops; and Critical Incident Coping Skills

OFFICE OF NATIONAL DRUG CONTROL POLICY ▪ NATIONWIDE

Subject Matter Expert, HIDTA | 2008–Present

- Served as subject matter expert for high intensity drug trafficking area program

UNITED STATES DRUG ENFORCEMENT ADMINISTRATION (DEA) ▪ WASHINGTON, DC

Area Clinician | Senior Trainer | 2005–Present

- Offer consultative advice and consultation to professional, such as coaching, clinical, training, and critical incident services
- Efficiently manage both Domestic and Foreign divisions, along with operations in Georgia and Southeast Region
- Provided clinical, critical incident, and trauma services based with DEA federal law
- Supervise enforcement-related support staff and families
- Facilitated annual training of several hundred DEA Special Agents and Task Force Officers on various topics including critical incident trauma response and recovery, conflict resolution and stress management in southeast region in 2006–Present
- Steered efforts in increasing utilization and revenue by fourfold within two years
- Spearheaded restoration of program credibility after six years of significant decline
- Teamed up with multiple field offices in optimizing program quality and credibility
- Received selection to led the executive education and training of trainer seminars
- Obtained the Secret Security Clearance for public trust

TRIAD PSYCH, PC ▪ MARIETTA, AND ATLANTA, GA

Executive Director | 2003–Present

- Provide independent practice of behavior analysis, psychotherapy, educational, and organizational consulting and disability advocacy
- Work as contracted external consultant, trainer, and troubleshooter for over 15 different organizations
- Contributed to the recognition of institution as the 1st organization in metro Atlanta area to provide applied behavior analysis within a managed care framework
- Led company's transition from basic clinical practice to multi-faceted clinic and consulting firm

REINHARDT UNIVERSITY POLICE ACADEMY ▪ ALPHARETTA, GA

Adjunct Faculty | 2009–2012

- Organize and facilitate multiple classes to cadets

GEORGIA VETERINARY SPECIALISTS ▪ SANDY SPRINGS, GA

Disability Consultant | 2010

AFFILIATIONS

- National Association of Social Workers (NASW)
1994–Present
- National Association of Forensic Counselors (NAFC)
2006–2010
- Employee Assistance Professionals Association
2000–2010
- Association for Behavior Analysis (ABA)
2006–2009

ACTIVITIES

- Keynote Speaker, US Department of Alcohol, Tobacco and Firearms: 2017
- Certificate of Merit, Exemplary Participation, United States DEA: 2017
- Outstanding Field Contribution Award to Narcotics Law Enforcement, US DEA: 2015
- Nominee for Hero for Autism Award, Autism Society of America: 2008
- Outstanding Field Instructor, University of Georgia–School of Social Work: 2006
- Featured Profile, Boston University Graduate School Catalogue: 1995

ACADEMIC HONORS

- Outstanding Team Capstone (Thesis) Project, Boston University: 1989

ACTIVITIES

- Magellan Health Services Professional Practice Review and Services Advisory Committee
- Massasoit Community College, Human Services Department Advisory Board
- Guest Lecturer in Behavior Analysis, Tufts University
- Keynote Speaker, ATF: 2017
- Phi Delta Kappa: 1994

EARLIER CAREER

VINFEN CORPORATION ▪ CAMBRIDGE, MA

Assistant Clinical Director | Training Specialist | 1996–1999

INDEPENDENT PRACTICE ▪ SOMERVILLE, MA

Principal | 1995–1996

MAGELLAN HEALTH SERVICES ▪ ALPHARETTA, GA

Senior Care Manager

ANNANDALE VILLAGE ▪ SUWANEE, GA

Behavior Analyst | Organizational and Training Consultant

ATTORNEY DAVID E. GHATTAS, P.C. ▪ MARIETTA, GA

AUSTIN & ASSOCIATES, P.C. ▪ WOODSTOCK, GA

MANCHESTER POLICE DEPARTMENT ▪ MANCHESTER, NH

MASSACHUSETTS DEPARTMENT OF REHABILITATION ▪ BOSTON, MA

LILBURN POLICE DEPARTMENT ▪ LILBURN, GA

Case Consultant | Evaluator | Training Specialist

NEW ENGLAND TELEPHONE/NYNEX ▪ DURHAM, NH

Disability and Risk Management Consultant

TRAVELERS INDEMNITY COMPANY ▪ ATLANTA, GA

Case Consultant | Behavior Analyst

BOSTON UNIVERSITY-OFFICE OF DISABILITY SERVICES ▪ BOSTON, MA

Learning Specialist & Advocate

APPALACHIAN TECHNICAL COLLEGE ▪ JASPER, GA

Continuing Education and Seminar Instructor

BRENAU UNIVERSITY ▪ GAINESVILLE, GA

UNIVERSITY OF GEORGIA ▪ ATHENS, GA

Field Instructor

CITY OF WOODSTOCK, GA

Trainer

WOODSTOCK POLICE DEPARTMENT ▪ WOODSTOCK, GA

Training Specialist

PRESENTATIONS

Glick, D. (2008a). *Advanced psychology for cops*. Appalachian Technical College Law Enforcement Continuing Education Series, Woodstock, GA

Glick, D. (2008b). *Critical Incident Coping Skills*. Appalachian Technical College Law Enforcement Continuing Education Series, Woodstock, GA.

Glick, D. (2008c). *Workplace violence prevention 101*. Appalachian Technical College, Woodstock, GA

Glick, D. (2009). *Critical incident coping skills 101*. Gwinnett Municipal Coalition Hosted Training, Lilburn, GA.

CONFERENCE PAPER

Glick, D. (2010). *Managing negativity in the workplace*. Paper presented at the 2010 DEA Asset Forfeiture Management Conference, Charleston, SC.

Glick, D. and Leeds, C. (2009). *Making EAP work for managers*. Paper presented at the 2009 DEA Asset Forfeiture Management Conference, Nashville, TN.

Glick, D. and Weed, S. (2011). *Battlefield to badge: Facilitating the return of veterans to civilian police forces*. Paper presented at the 2011 Georgia Association of Chiefs of Police Winter Conference, Atlanta, GA.

Glick, D., DeSouza, C., and Balboni, R. (1996). *Psychological disabilities*. Paper presented at the Association on Higher Education and Disability New England Regional Training Conference, Norwood, MA.

ARTICLE IN AN EDITED BOOK

Glick, D. (1996). ADA backlash, ramifications for practitioners. In J. Killion (Ed.), *Coaching Matters* (2-4). Location: Publisher.