



Curriculum Vitae
of
Charles D. Carter
9-1-1 Expert Witness
and
Public Safety Subject Matter Expert
Charles@911ExpertWitness.com
404-579-5234

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FORMAL EDUCATION

- ✓ Minor Degree - Spanish Language, History, Arts, Economics, and Culture – Universidad de Jaén, Jaén, Spain.
- ✓ Bachelor of Arts Degree (cum laude) - Career and Technical Education, California State University San Bernardino, California.
- ✓ Master of Education - Instructional Technology and Curriculum Design, California State University, Palm Desert, California.
- ✓ Post-graduate Studies – International Relations, University of Oxford, Oxfordshire, United Kingdom.

PROFESSIONAL EXPERIENCE

- ✓ 1962 - U.S. Army Air Defense Command, Nike Hercules Missile, 2nd Missile Battalion 52nd Air Defense Artillery served during the Cuban Missile Crisis.
- ✓ 1965 - U.S. Army Reserves, Combat Medic / Training N.C.O., 145th MEDEVAC Helicopter, served during Vietnam Era.
- ✓ 1966 - Homestead Police Department – Dispatcher – Homestead, Florida.
- ✓ 1967 - Miami –Dade Police Academy - Police Officer Certification – Miami, Florida.
- ✓ 1966 - Homestead Police Department - Police Officer - Homestead, Florida.
- ✓ 1967 - IBM/NASA - Aerospace Technician – Kennedy Space Center, Florida.
- ✓ 1973 - DeKalb Fire Department - Firefighter Certification - DeKalb County, Georgia.
- ✓ 1973 - DeKalb Fire Department - Emergency Medical Technician.
- ✓ 1974 - DeKalb Fire Department – Paramedic.
- ✓ 1974 - DeKalb Fire Department - Advanced Cardiac Technician.
- ✓ 1976 - Georgia State Firefighter Certification.
- ✓ 1978 - City of Lawrenceville, Georgia Police Department - Police Officer/Investigator.
- ✓ 1984 - Gwinnett County, Georgia Sheriff’s Department - Chief Deputy Sheriff.
- ✓ 1985 - Georgia Peace Officer Standards and Training (P.O.S.T.) - Certified Police Officer.
- ✓ 1987 - North Georgia Law Enforcement Academy – Certified P.O.S.T. Instructor.
- ✓ 1988 - APCO – Certified Basic 9-1-1 Telecommunicator.
- ✓ 1988 - APCO Instructor Certification.
- ✓ 1989 - 1991 – Office of the Georgia Secretary of State - Senior Special Assistant.

- ✓ 1988 - APCO Senior Instructor.
- ✓ 1990 - 2012– C.E.O. and President National Emergency Communication Institute, Atlanta
- ✓ 2013 - A.E.L.E. Certified Litigation Consultant.
- ✓ Current - Public Safety Consultant and Expert Witness

LITIGATION CONSULTING AND EXPERT WITNESS CASE HISTORY

- ✓ Beltran v. City of El Paso, Texas
- ✓ MEDEVAC v. Hillsborough County, FL
- ✓ Wilson v. City of Jersey City, New Jersey
- ✓ Hopkins v. City of Clinton, Connecticut
- ✓ Johnson v. City of Boynton Beach, FL
- ✓ Ray v. State of South Carolina
- ✓ Lee v. Charlotte County Sheriff, FL
- ✓ Moreno v. Brownsville, Texas
- ✓ Laman v. Kane County Schools, Illinois
- ✓ Powers v. City of Radcliff, Kentucky
- ✓ Colquitt v. Oglethorpe County, GA
- ✓ Turner v. City of Irvington, New Jersey
- ✓ Moore v. Carlsbad, New Mexico
- ✓ Ware v. City of Arlington, Texas
- ✓ Johnson v. Jan Care Ambulance
- ✓ Mallory v. McDowell County, West Virginia
- ✓ McRae v. Knapp and the State of Alabama
- ✓ Woodard v. Washington County, Alabama
- ✓ Reat v. City of Denver, Colorado
- ✓ Redd v. Evansville, Indiana

PUBLISHED ARTICLES

Monthly columns in “*The Legal Line*,” “Public Safety Communication, the official magazine of APCO

- ✓ 9-1-1 Hiring & Management Practices, Public Safety Communication, October 2011
- ✓ 9-1-1 Misdirected Calls, Public Safety Communication, March 2013
- ✓ 9-1-1 & the Public Duty Doctrine Dilemma, Public Safety Communication, April 2013
- ✓ 12-hour Shifts: Luxury of Liability? Public Safety Communication, May 2013
- ✓ The Potential for Negligent Training in 9-1-1, Public Safety Communication, June 2013
- ✓ 9-1-1 Dispatcher Lawsuits Against 9-1-1, July 2013
- ✓ Discrimination and Harassment in the 9-1-1 Center, August 2013
- ✓ Recognizing Human Trafficking Calls, September 2013
- ✓ Army Center for Military History Bi-annual Conference of Military Historians 2002
- ✓ The Georgia National Guard Magazine
- ✓ HistoryMiami Museum’s Tequesta, December 2012

PUBLISHED 9-1-1 TRAINING MANUALS

- ✓ **9-1-1 MANAGER MANUALS**
 - Employee Management
 - Preventing and Defending 9-1-1 Lawsuits
 - Developing a Policies and Procedures Manual
- ✓ **9-1-1 BASIC CERTIFICATION MANUALS**
 - Basic 9-1-1 Officer National Certification
 - Police Dispatcher National Certification
 - Fire Communication Officer National Certification
 - Emergency Medical Dispatcher (E.M.D.) National Certification
 - Communication Training Officer Instructor (C.T.O.) National Certification
- ✓ **9-1-1 ADVANCED TRAINING MANUALS**
 - Basic Communication Officer Instructor (BCO-I) National Certification
 - Police Dispatcher Instructor (PD-I) National Certification
 - Emergency Medical Dispatcher Instructor (EMD-I) National Certification
 - Fire Communication Officer Instructor (FCO-I) National Certification

- ✓ **9-1-1 CONTINUING EDUCATION MANUALS**

- ✓ Crisis Call Handling
- ✓ Communication Training Officer (C.T.O.)
- ✓ Crimes in Progress Calls
- ✓ Domestic Violence Calls
- ✓ Suicide Calls
- ✓ Bomb Threat Calls
- ✓ Terrorist Calls
- ✓ HAZMAT Calls
- ✓ Liability and Legal Issues in 9-1-1
- ✓ Stress Management in 9-1-1
- ✓ Homeland Security Awareness for 9-1-1 -

PROFESSIONAL CERTIFICATIONS

- ✓ Police Officer – Florida and Georgia
- ✓ Georgia First Class Firefighter
- ✓ Emergency Medical Technician National Certification
- ✓ Paramedic National Certification
- ✓ Advanced Cardiac Paramedic National Certification
- ✓ APCO Basic Telecommunicator National Certification
- ✓ N.E.C.I. Basic 9-1-1 Officer National Certification
- ✓ N.E.C.I. Emergency Medical Dispatcher National Certification
- ✓ N.E.C.I. Communication Training Officer National Certification
- ✓ N.E.C.I. 9-1-1 Officer Certification-Instructor
- ✓ N.E.C.I. Emergency Medical Dispatcher-Instructor
- ✓ N.E.C.I. Communication Training Officer-Instructor
- ✓ Georgia POST Law Enforcement Instructor
- ✓ A.E.L.A. Certified Litigation Specialist
- ✓ California Department of Education - California Teaching Credentials

ACADEMIC AND PROFESSIONAL AFFILIATIONS

- ∗ Epsilon Pi Tau National Honor Society
- ∗ National Collegiate Hispanic Honor Society
- ∗ Phi Beta Delta International Honor Society
- ∗ National Society of Collegiate Scholars
- ∗ Gold Key International Honor Society
- ∗ Council of Undergraduate Researchers
- ∗ U.S. Department of State Bureau of Educational and Cultural Affairs International Exchange Alumni
- ∗ Reach the World Travel Correspondent

ACADEMIC AND PROFESSIONAL AWARDS

- ∗ NASA Manned Space Flight Awareness Award, presented by Dr. Wernher Von Braun at Kennedy Space Center: 1969
- ∗ I.B.M. Corporation: Federal Systems Division, Cape Canaveral, Florida, Apollo/Saturn V System, and Safety Awards: 1967 – 1972
- ∗ Northeast Georgia Police Academy, the University of Georgia, Class President, Class Valedictorian, 1985
- ∗ Epsilon Pi Tau National Honor Society Warner Undergraduate Essay Award Winner: 2014
- ∗ United States Department of State – International Gilman Scholar, 2014-2015
- ∗ Universidad de Jaen, Class President, 2014-2015

NATIONAL STANDARDS COMMITTEES - SUBJECT MATTER EXPERT

- ∗ National Highway Traffic Safety Administration (NHTSA):
 - Emergency Medical Dispatch (E.M.D.) National Standard Curriculum
- ∗ American Society of Testing and Materials (ASTM):
 - 1258: Standard Practice for E.M.D.
 - 1552: Standard Practice for E.M.D. Instructor and E.M.D. Certification Eligibility
 - 1560: Standard Practice for E.M.D. Management
- ∗ National Fire Prevention Association:
 - 1061: Standard for Professional Qualifications for Public Safety Telecommunicator

NATIONAL AND INTERNATIONAL CONFERENCE SPEAKER

LAW ENFORCEMENT

- ✓ Albuquerque, NM - New Mexico Sheriff's Association: Liability in 9-1-1
- ✓ Las Vegas, NV - Institute for the Prevention of In-custody Deaths

EMERGENCY MEDICAL SERVICES

- ✓ Norfolk, VA - Virginia Emergency Medical Services Symposium: Stress Management for Public Safety Responders
- ✓ Guam Naval Base, U.S. Territory – Emergency Medical Dispatching: The New Standard of Care

EMERGENCY COMMUNICATION

- ✓ **National Emergency Number Association (N.E.N.A.) Conferences:**
 - Toronto, Canada (N.E.N.A.) International Conference – 9-1-1 Liability and Legal Issues
 - Atlantic City, New Jersey N.E.N.A. - Liability for 9-1-1 Trainers
 - Orange Beach, Florida N.E.N.A. - Regional Training Centers
 - North Carolina N.E.N.A.: Liability in 9-1-1
- ✓ **Association of Public-Safety Communication Officials (APCO) Conferences:**
 - Boston, MA - International Conference - - Computer Technology in 9-1-1
 - Gulf Shores, AL - Alabama APCO/NENA - - E.M.D.: The New Standard of Care
 - Jackson, MS - Mississippi APCO NENA - - Liability Risk Management in 9-1-1
 - Minneapolis, MN - APCO National Conference
 - Daytona Beach, Florida - APCO Regional Training Conference
 - Bristol - APCO/NENA: Liability Risk Management in 9-1-1
 - Temecula, CA - California 9-1-1 CritiCall User Group
- ✓ **Military History Conferences**
 - Washington, DC - Army Center for Military History Biannual Conference of Military Historians 2002
 - Miami, FL - HistoryMiami Museum 50th Anniversary of the Cuba Missile Crisis 2012
 - Everglades National Park, FL – 50th Anniversary of the Cuban Missile Crisis 2012

PERSONAL INTERESTS

Military Historian/ Writer

As an independent military historian, he writes and speaks about the Cold War, The Bay of Pigs Invasion, The Cuban Missile Crisis, in which he served on a Nike Hercules missile site in G.A. and south FL 1962-1965.

He continued his military career as a combat medic during the Vietnam War in the 145th MEDEVAC Helicopter Unit. In addition to his writing, he has made presentations at conferences for military historians, aerospace engineering colleges, and science museums. His papers have been published by the Army Center for Military History, The GA Guard, and HistoryMiami Museum's annual publication, Tequesta 2012.

Military History Conference Speaker

- Conference of Military Historians, America's Air Defense of South FL During and After the Cuban Missile Crisis: 1962-1979, Washington, D.C., August 2002.
- A Guard Magazine, Cold War Nuclear Missiles in GA: 1960 – 1966, Atlanta, GA, January 2010.
- HistoryMiami Tequesta, Cold War Nuclear Missiles in Miami: 1962-1979, Miami, FL, December 2012.
- National Atomic Test Museum, Operation Dominic, The Last Nuclear Atmospheric Test by the United States, Las Vegas, NV, November 2013.

Aerospace Conference Speaker

- Georgia Tech School of Aerospace Engineering, Atlanta, GA
- Southern Polytechnic State University School of Aerospace Engineering, Marietta, GA
- Tellus Science Museum, Cartersville, GA
- Southern Area Rocketry Annual Conference, Atlanta, GA
- National Atomic Test Museum, Las Vegas, NV