



**Security Management
Services International**

William H. Nesbitt, CPP

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Professional Summary

President: Security Management Services International, Inc.

Security Consultant with 35+ years of diverse security Experience

Retained as Security Expert approximately 600 times

Security Consultant & Forensic Consultation in over 40 States

Qualifications

Premises Liability (Personal Injury)

Hospitals & Extended Care Facilities

Day Care, Schools & Universities

Hotels, Resorts, Nightclubs & Casinos

Retail: Stores, Shopping Malls, Parking Facilities

Apartment Complexes, Condominium Complexes (HOAs)

Entertainment & Sports Venues

Parking Lots & Structures

Workplace Violence

Premises Liability (Property Loss)

Warehouse & Supply Chain Operations

Ports

Trucking & Terminal Operations

Home Burglaries

Proprietary Information



Intentional Torts

Excessive Use of Force

False Arrest

False Imprisonment

Training & Hiring

Negligent Hiring

Negligent Retention

Negligent Supervision

Negligent Training

Certifications

Board Certified Protection Professional Certified in Security Management

Court Certified Security Expert since 1979

Management of Aggressive Behavior Certification

Professional Memberships

ASIS International

International Association of Crime Prevention Practitioners

International Association of Healthcare Safety & Security

International CPTED Association

(Crime Prevention Through Environmental Design)

International Council Shopping Centers

American College of Healthcare Executives

American Society for Healthcare Risk Management

Education

- ◆ **West Virginia Wesleyan College, BA Psychology, 1966**
- ◆ **University of Nebraska Omaha, Graduate School, Psychology, 1968**
- ◆ **Keller Graduate School of Management (1/3 completion of MBA) 1982**



- ◆ **ASIS Program for Security Executives at The Wharton School 2008-2009**
University of Pennsylvania

Professional Experience

- ◆ **Security Consultant**

President, Security Management Services International, Inc.

Providing security audits, training programs, security awareness programs & security management services, to a diversified clientele. Develop contract specifications as well as screen and select security vendors on behalf of clients. Project Management; Training, Expert Witness & Litigation Support. Workplace Violence Mitigation

- ◆ **Los Angeles Area Manager**

Honeywell Inc., Protection Services Division.

Managed a \$7.5 million profit center. Responsible for the security design, sales, installation, servicing and monitoring of a wide range of security alarm systems, access control systems as well as CCTV systems.

- ◆ **Regional Sales Manager**

ADT Security Systems

Managed the design & sales of electronic security solutions and patrol and alarm response.

- ◆ **President/Owner**

American Protection & Security, Inc.

Engaged in the provision of contract security services (both fixed post and patrol), investigative services & security consulting to a wide range of clientele.

- ◆ **President/Owner**

American Police Services, Inc.

Provided contract security services, including but not limited to, uniformed security personnel, patrol, private investigation services, special event security, consulting services & retail integrity shopping. Investigations & Training. Forensic Testimony

- ◆ **Part-Time Instructor**

Milwaukee Area Technical College

Taught Security courses in the police science department, including Security History, Physical Security & Security Surveys

- ◆ **Branch Manager**

International Security Corporation (MD, GA, PA, & WI)



Special Training

- ◆ Comprehensive Assets Security course presented by ASIS, Los Angeles, CA, 1977.
- ◆ Advanced Security Management Course by ASIS, Arlie, VA, 1978.
- ◆ Crowd Control & Spectator Violence by International Association of Chiefs of Police, Miami, FL, 1978.
- ◆ Physical Security Workshop by ASIS, San Diego, CA, 1980.
- ◆ Physical Security Workshop by ASIS, Orlando, FL, 1981.
- ◆ New Protection Technology by Kobetz & Associates, Atlanta, GA, 1983.
- ◆ Fundamentals of Alarm Systems by Ademco Chicago, IL, 1983.
- ◆ Investigations Workshop by ASIS, Las Vegas, NV, 1983.
- ◆ Substance Abuse in the Workplace Workshop by ASIS, Tampa, FL, 1989.
- ◆ Workplace Violence Strategies by ASIS, Tempe, AZ, 1994.
- ◆ Workplace Violence by ASIS, Washington D.C., 1994.
- ◆ **Management of Aggressive Behavior, Los Angeles, CA, 1994**
- ◆ Industry Conference on Global Terrorism, Arlington, VA, 2005

Presentations

- ◆ **Seminar, New Orleans Legal Issues and Security**, to ASIS, Los Angeles, CA, 1993.
- ◆ **Emergency Room Security, Results of an Independent Survey**, to Kaiser Permanente, Berkley, CA, 1993.
- ◆ **Security Management**, to ASIS, Santa Barbara, CA, 1993.
- ◆ **Security in the Healthcare Environment**, for California Hospital Insurance Company, Inc., Ontario & Concord, CA, 1993.
- ◆ **Liability & Security**, for the University of Wisconsin, Milwaukee (UWM), (Criminal Justice Institute), Milwaukee, WI, 1994.
- ◆ **Security Database Management**, UWM, Criminal Justice Institute, Milwaukee, WI, 1994.
- ◆ **Managing Aggressive Behavior**, Strategies to Prevent Workplace Violence Workshop, to ASIS, Washington D.C., 1994.
- ◆ **Risk Management Audits**, to IAHS, Universal City, CA, 1994.
- ◆ **Security Liability in the Hospital**, to ASIS Healthcare Workshop, Atlanta, 1995.
- ◆ **Liability & Healthcare Security**, IAHS, Palm Springs, CA, 1995, Atlanta GA, 1995.
- ◆ **Security Liability & Banking**, to Bank Security Association, Palm Springs, CA, 1995.
- ◆ **Security & The Law: Sources of Litigation & Methods of Prevention**, to University of Wisconsin, Milwaukee, Criminal Justice Institute, Milwaukee, WI, 1995.
- ◆ **AB 508: Progress Report on Hospital Compliance and Preparation**, Los Angeles County Emergency Medical Directors Association, Los Angeles, CA, 1995.
- ◆ **Preventing Infant Abductions**, to PACLAC. Los Angeles, CA, 1995.

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- ♦ **Liability and Incident Tracking: Avoiding Litigation**, for PPM 2000 Inc., Palm Springs, CA, 1996.
- ♦ **Parking Facility Security and Liability**, ASIS, Healthcare Security Workshop, Redondo Beach, CA, 1999
- ♦ **Mitigating & Defending Security Lawsuits**, American Law Firm Association , LA, 2003
- ♦ **Doing it by the Numbers , The Value of Metrics as a Tool When Competing for Scarce Resources** - ASIS Workshop—Temecula, CA, 2009
- ♦ **The Wharton Experience**—ASIS—Santa Barbara Chapter—2009
- ♦ **Mitigating Security Litigation on Campuses** - Campus Safety Magazine - St. Petersburg, Florida, 2009

Overview

- ♦ Bill Nesbitt has been a security professional for over 35 years and a Board Certified Protection Professional (CPP), certified in Security Management for over 30 years. He is a sought after speaker on the subject of security and security litigation. Bill's familiarity with security case law and litigation enables him provide the law firms effective case strategies and case theories, given the facts of the case.
- ♦ Bill has provided his security expertise on behalf of both plaintiffs and defendants on approximately 600 occasions.
- ♦ Bill understands the factors that impact *notice and foreseeability*. He understands the criteria required to establish assertions of negligent hire, retention, supervision and training.
- ♦ He has significant experience in the area of premise liability. He understands the proper application of *Physical Security Methodologies* such as CCTV, Alarm Systems, Lighting, Access Management Systems (both interior & exterior) as well as Barriers (fencing, doors, windows, CPTED principals, etc.).
- ♦ Bill has also provided expert opinions in cases involving intentional torts such false arrest, false imprisonment as well as issues where there is a question as to the appropriate use of force, including wrongful death cases involving security personnel.
- ♦ Bill has provided his expertise in property crime cases such as container theft and theft from supply chain warehouse operations. His cases have also involved trucking operations and ports.
- ♦ Bill has also rendered opinions on security training issues, incident documentation issues as well as adequacy of supervision. He is also familiar with issues such as negligent hire, negligent supervision and negligent retention as well as background screening.
- ♦ Bill understands the appropriate levels of culpability between contract and/or proprietary security personnel.
- ♦ Bill has provided litigation support for cases in Arizona, California, Massachusetts, Mississippi, Maryland, Florida, Georgia, Kentucky, Nevada, Wisconsin, Idaho, Illinois, Connecticut, Kansas, North Carolina, Ohio, Oklahoma, Missouri, New Mexico, New Jersey, Pennsylvania, Washington, Washington D.C., Texas, Virginia, West Virginia , Puerto Rico and New York.
- ♦ Bill is a full-time security practitioner and consultant. In this capacity Bill conducts comprehensive security assessments, develops mitigating strategies, provides security design, develops RFPs and addresses the training needs of the clients he serves. These security audits including the review of crime data as well as Crimecast information.
- ♦ Bill's forensic experience continues to broaden his perspective as a security consultant. This experience is beneficial when devising strategies aimed at mitigating a wide range of adverse security events.



The CPP Certification

Today, those who obtain an ASIS certification have the advantage of knowing that the certification process is of world-class quality as the programs have received the highly coveted worldwide recognition offered by the American National Standards Institute (ANSI) and based on the International Organization for Standardization (ISO). The standard is formerly known as ANSI/ISO/IEC 17024. The CPP exam is also now administered in over 30 locations outside Canada and the United States and is accepted as the international standard of competency.

ASIS International Certification Program Awarded SAFETY Act Designation by U.S. Department of Homeland Security :

Alexandria, VA (July 25, 2006) – ASIS International (ASIS), the preeminent organization for security management professionals worldwide, has been issued a coveted “Designation” for its certification program under the Support Anti-terrorism by Fostering Effective Technology Act of 2002 (the SAFETY Act) from the U.S. Department of Homeland Security.

The purpose of the SAFETY Act is to ensure that the threat of liability does not deter manufacturers of anti-terrorism technologies from developing and commercializing new products that could significantly reduce the risks or effects of terrorist events.

Specifically, the SAFETY Act designation affords ASIS board certified security practitioners—and the organizations they represent—immediate protection from lawsuits involving ASIS certification and the ASIS certification process. The ASIS certifications are the first to receive this vital benefit of liability protection.

Contact Information:

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