

Investigative Services Agency, Inc.  
JAMES J. MILLER, President

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**PROFILE INVESTIGATOR SECURITY CONTRACTOR EXPERTWITNESS**

Investigative experience encompasses forensic examinations, forensic accounting, corporate intelligence, electronic surveillance, insurance fraud, evidence gathering, child recovery and countermeasures. My investigative experience encompasses strategic planning, operational assessments and project oversight. As an executive, I resolve complex strategic problems by analyzing options, prioritizing actions and executing efforts in a stepwise manner that reduces exposure to risk and maximizes our solvability. To ensure efficient investigations, I promote personal accountability, develop administrative standards and delegate responsibilities to the appropriate level.

<b>STRENGTHS</b>	Countermeasures	Witness interviewing	Forensics
	Expert witness	Technology assessment	Handwriting analysis
	Crime detection	Firearm forensics	Aviation expert

<b>FUNCTIONS</b>	<i>LEADERSHIP</i>	Inspire excellence by maintaining objectivity and by providing strong management guidance.
	<i>CORPORATE</i>	Financial planning and analysis expertise complement business development, marketing and technology insights.
	<i>OPERATIONAL</i>	Conduct rigorous performance based analysis of processes to determine strengths, weaknesses and continuous improvement opportunities.
	<i>ANALYSIS</i>	Evaluate market trends and develop action plans that capitalize on new investigative technologies.

**EXPERIENCE**

1997 to Present

**CHIEF EXECUTIVE OFFICER & DETECTIVE IN CHARGE**  
**Investigative Services Agency, Inc.**

**Executive Overview** Investigative Services Agency (ISA) is a fully licensed detective and security agency specializing in a wide range of investigative, security and protection services. James Miller is President and a licensed Private Detective / Security Contractor by the Illinois Department of Professional Regulation (IDPR). He is also licensed in Florida, California and Washington DC. He founded the ISA as an investigative company dedicated to providing competent, ethical investigative and security services for special needs. The ISA serves as a security consultant to corporations and is a full service investigative company. As detective in charge, he manages agents who are highly trained specialists in deep cover assignments and acts as an expert witness concerning civil litigation investigations.

Mr. Miller holds a top secret security clearance with the ATF of the U.S. Department of Justice (DOJ) as a special investigator performing national security background checks and investigations and also with the U.S. Office of Personnel Management (OPM) and is working with USIS in background investigations of federal employees.

Mr. Miller is also a commercial pilot and serves as a volunteer pilot for Life-Line, Inc., which is a nonprofit organization dedicated to delivering patients and organs on an emergency basis through the Great Lakes area. Mr. Miller is a 1993 University of Chicago MBA in General Management/Finance, with a BA in Behavioral Science from National-Louis University. He has 15 years of law enforcement experience serving as a Captain of the Illinois Auxiliary Police and was a Lieutenant with the Mound Bayou, Miss., Police Dept. and was profiled for saving an abducted youth in Glen Ellyn. He is also a state licensed firearms expert and instructor qualifying investigators and police officers in use of force and carrying of firearms for duty. He is also a licensed Law Enforcement Taser Instructor by Taser International. Mr. Miller has consulted to the FBI and ATF in housing covert operations and was the former CEO of L&M Engineering Co.: an engineering firm designing and building safe rooms for the US Government.

2008 to Present

**SPECIAL INVESTIGATOR —Bureau of ATF – Dept. of Justice**

Authorized to conduct and perform national security background investigations and to assist with other official ATF investigations as the Assistant Director may authorize.

2006 to Present

**FEDERAL CONTRACT INVESTIGATOR—OPM**

Responsible for supervising ISA agents with OPM top secret clearance in investigating backgrounds of federal employees as a subcontractor to USIS.

2004 to 2007

**LIEUTENANT MOUND BAYOU POLICE DEPARTMENT**

Police detective and responsible for officer safety and use of force training. worked on government grants to modernize the police department and upgrade equipment. Also responsible for detecting and solving homicide and drug crimes. Has been working with the ATF in reducing illegal firearms transferred to Illinois. He worked personally with Police Chief Pope in developing a safer and more prosperous community.

2004 – Present

**CONSULTANT, THE AMERICAN BOARD FOR HOMELAND SECURITY**

Certified as a full Level III homeland security consultant in law enforcement, security and firearm training. Holds position on Emergency Response Team in the Midwest Region. Member # 102142

2004 – Present

**FORENSICS CERIFIED, THE AMERICAN COLLEGE of FORENSIC EXAMINERS INSTITUTE**

Certified in Security and Law Enforcement concerning computer forensics. Received firearms and handwriting analysis training.

2004 – Present

**EXPERT WITNESS, JURIS PRO, LLC**

Listed as a qualified expert witness for law firms across the nation.

1983 to 1997

**CHIEF EXECUTIVE OFFICER**

**L&M Commercial Realty**

*Executive Overview* As C.E.O., my key responsibilities centered on coordinating the design of safe rooms for the Federal Bureau of Investigation, the Treasury Department and the ATF. Strengths included information management while implementing efficiencies and new product introductions.

1982 – 1997

**ILLINOIS AUXILIARY POLICE**

Served as operations commander with rank of Captain from 1989 thru 1993. Was in charge of 40 officers in supervising detail operations throughout various police agencies for support.

1984 – Present

**COMMERCIAL, INSTRUMENT, MULTI-ENGINE RATED PILOT**

**PROFESSIONAL CITATIONS & LICENSING**

**Security Clearance – Top Secret, issued by United States OPM - 01/26/2007**

**Security Clearance – Top Secret, issued by United States DOJ – 10/22/2008**

Licensed **Private Detective** by the Illinois Department of Professional Regulation. License # 115-001392

Licensed **Private Detective** by California BSIS License #25215

Licensed **Private Detective** by the Florida Department of Licensing License# C2600129

Licensed **Security Contractor** by the Illinois Department of Professional Regulation. License # 119-000889

Licensed **Private Patrol Operator**. (PPO) by California BSIS License #15726

Licensed **Commercial Pilot** by the Federal Aviation Administration. License # 342541939

Licensed **Firearms Instructor** by the Illinois Department of Professional Regulation License # 102-102

Licensed **Law Enforcement Taser Instructor** by Taser International. License #08030357 \*\*\*\*1346C

**CASE WORK:**

**Moses v. City of Riverdale: Illinois State Police file number: 98D3736 Court case no. 99L004552**

Brief: Investigated shooting and provided expert testimony of lethal use of firearms and forensic analysis of Terrence Moses being shot by Riverdale Police Officers. Expert witness for plaintiff - Case settled in favor of plaintiff.

**Hutchinson v. City of Chicago: Court case no. 00L005230**

Brief: Investigated lethal force against Authur Hutchinson by a Chicago Police officer. Found evidence that the Police officer acted professionally and correctly under Illinois law concerning use of a deadly weapon. Case was dismissed based upon my testimony.

**Wisowaty v. Brunswick: Court case no. 98L04492**

Brief: Investigated and testified against Brunswick Corporation concerning negligence involving aggravated assault and battery with a deadly weapon by gang members against client and crowd control issues. Case settled in favor of my client.

**Peoples v. United States:**

Brief: Investigated shooting of kidnapping suspect by the FBI. Found evidence that the FBI acted professionally and with just cause. Case dismissed.

**Douglas Johnson v. City of Chicago: Case number State Police: C01-024453**

Brief: Shooting of subject by Chicago Police. Case is ongoing and investigation is in progress.

**Rhoda Johnson and Damon cobin v. Julius M Young, et al Case no. 04L240**

Brief: Defended an Auxiliary police officer concerning the use of deadly force in self defense. Case was settled after depositions and discoveries of errors concerning plaintiff's expert witness.

**State of Illinois v. David Stanley:**

Brief: Expert Witness and Investigator for the defense of David Stanley accused in the murder of Terrell Bosley. Investigation is ongoing.

**Burtis Pennington v. Belleville Gun Show, et al Case no. 04L141**

Brief: Expert Witness and investigation into the accidental discharge of a HAR .308 Semi-Auto injuring plaintiff. Case settled out of court.

**PROFESSIONAL ASSOCIATIONS & QUALIFICATIONS:**

ACFEI – American Academy of Forensic Examiners Institute  
GIN - Global Investigators Network  
NAIS – National Association of Investigative Specialists  
AFI – Association of Federal Investigators  
WAD – World Association of Detectives  
ADI – Associated Detectives of Illinois  
NABEA – National Association of Bail Enforcement Agents  
NALI – National Association of Legal Investigators  
ASIS – American Society for Industrial Security  
AAC – American Academy of Criminology  
CHSIII – Level 3 certification in Homeland Security

**EDUCATION**

**'93/M.B.A., 3.8 GPA, General Management, THE UNIVERSITY OF CHICAGO GRADUATE SCHOOL OF BUSINESS**

**'91/B.A., 4.0 GPA, Management/Behavioral Science, NATIONAL LOUIS UNIVERSITY**