

Investigative Services Agency, Inc.
JAMES J. MILLER, President

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PROFILE

PRIVATE DETECTIVE SECURITY CONTRACTOR EXPERT WITNESS

Investigative experience encompasses Forensic examinations, Forensic accounting, Corporate intelligence, Electronic Surveillance, Insurance fraud, Evidence Gathering, Child recovery and Countermeasures. My managerial experience encompasses strategic planning, operational assessments and project oversight. As an executive, I resolve complex strategic problems by analyzing options, prioritizing actions and executing efforts in a stepwise manner that reduces exposure to risk and maximizes our capital resources. To ensure efficient business practices, I promote personal accountability, develop administrative standards and delegate responsibilities to the appropriate level.

STRENGTHS

Countermeasures	Witness Interviewing	Forensics
Expert witness	Technology Assessment	Corporate Research
Crime Detection	Firearm forensics	Aviation expert

FUNCTIONS

LEADERSHIP Inspire excellence by maintaining objectivity and by providing strong management guidance.

CORPORATE Financial planning and analysis expertise complement business development, marketing and technology insights.

OPERATIONAL Conduct rigorous performance based analysis of processes to determine strengths, weaknesses and continuous improvement opportunities.

ANALYSIS Evaluate market trends and develop action plans that capitalize on new investigative technologies.

EXPERIENCE

1997 to Present

CHIEF EXECUTIVE OFFICER & PRIVATE DETECTIVE IN CHARGE
Investigative Services Agency, Inc.

Executive Overview Investigative Services Agency (ISA) is a fully licensed Detective and Security agency specializing in a wide range of investigative, security and protection services. James Miller is President and a licensed Private Detective / Security Contractor by the Illinois Department of Professional Regulation (IDPR). He founded the ISA as an Investigative company dedicated to providing competent, ethical investigative and security services for special needs. The ISA serves as a security consultant to corporations and is a full service investigative company. Mr. Miller is also a commercial pilot and serves as a volunteer pilot for Life-Line, Inc., which is a nonprofit organization dedicated to delivering patients and organs on an emergency basis through the Great Lakes area. Mr. Miller is a 1993 University of Chicago MBA in General Management/Finance, with a BA in Behavioral Science from National-Louis University. He has 15 years of law enforcement experience serving as a Captain of the Illinois Auxiliary Police and was profiled for saving an abducted youth in GlenEllyn. He is also a State licensed firearms expert and instructor qualifying investigators and police officers in use of force and carrying of firearms for duty. Mr. Miller works as a consultant to the FBI and ATF in locating fugitives and was the former CEO of L&M Engineering Co. A midsize engineering firm enhancing his managerial experience.

1983 to 1997

CHIEF EXECUTIVE OFFICER

L & M Engineering **Drill Head & Parts Engineering** **L&M Commercial Realty**
Executive Overview As C.E.O., my key responsibilities center on coordinating manufacturing, distribution, sales, marketing, and information management while implementing efficiencies and new product introductions. Results include an increase in revenues by 200%, profitability improvement of 150% and the purchase of a new plant and associated equipment.

Manufacturing Overview Manage employees that produce 20 unique stock and custom machined products for a base of Fortune 500 customers. Operationally, I have systematically reduced production bottlenecks and improved product quality by instituting engineering programs that control manufacturing standards and that introduce continuous quality improvements.

Manage agents who are highly trained specialists in deep cover assignments and can give complete detailed reports on the location and activities of subjects and investigation in civil litigation. We used sophisticated equipment and communications in gathering evidence or information as needed. We use proprietary databases and specialized analysis that offers us extensive information on corporations.

1982 – 1997

ILLINOIS AUXILLIARY POLICE

Served as operations commander with rank of Captain from 1989 thru 1993. Was in charge of 40 officers in supervising detail operations throughout various police agencies for support.

1993 – Present

FUGITIVE ENFORCEMENT AGENT – NABEA

1984 – Present

COMMERCIAL, INSTRUMENT, MULTI-ENGINE RATED PILOT

2004 – Present

THE AMERICAN BOARD FOR HOMELAND SECURITY

Certified as a full level III homeland security consultant in Law Enforcement, Security and Computer forensics. Hold position on Emergency Response Team in the Midwest Region. Member # 102142

PROFESSIONAL LICENSING

Licensed **Private Detective** by the Illinois Department of Professional Regulation. License # 115-001392
Licensed **Security Contractor** by the Illinois Department of Professional Regulation. License # 119-000889
Licensed **Commercial Pilot** by the Federal Aviation Administration. License # 342541939
Licensed **Firearms Instructor** by the Illinois Department of Professional regulation License # 102-102

CASE WORK:

Moses v. City of Riverdale: Illinois Sate Police file number: 98D3736 Court case no. 99L004552

Brief: Investigated shooting and provided expert testimony of lethal use of firearms and forensic analysis of Terrence Moses being shot by Riverdale Police Officers. Case settled in favor of plaintiff.

Hutchinson v. City of Chicago: Court case no. 00L005230

Brief: Investigated lethal force against Authur Hutchinson by a Chicago Police officer. Found evidence that the Police officer acted professionally and correctly under Illinois law concerning use of a deadly weapon. Case was dismissed based upon my testimony.

Wiszowaty v. Brunswick: Court case no. 98L04492

Brief: Investigated and testified against Brusswick Corporation concerning negligence involving aggravated assault and battery with a deadly weapon by gang members against client. Case settled in favor of client.

Peebles v. United States:

Brief: Investigated shooting of kidnapping suspect by the FBI. Found evidence that the FBI acted professionally and with just cause.

Douglas Johnson v. City of Chicago: Case number State Police: C01-024453

Brief: Shooting of subject by Chicago Police. Case is ongoing and investigation is in progress.

PROFESSIONAL ASSOCIATIONS & QUALIFICATIONS:

ACFE – American Academy of Forensic Examiners
GIN - Global Investigators Network
NAIS – National Association of Investigative Specialists
AFI – Association of Federal Investigators
WAD – World Association of Detectives
ADI – Associated Detectives of Illinois
NABEA – National Association of Bail Enforcement Agents
NALI – National Association of Legal Investigators
ASIS – American Society for Industrial Security
AAC – American Academy of Criminology
CHSIII – Level 3 certification in Homeland Security

EDUCATION

'93/M.B.A., 3.6 GPA, *General Management*, THE UNIVERSITY OF CHICAGO SCHOOL OF BUSINESS
'91/B.A., 4.0 GPA, *Management/Behavioral Science*, NATIONAL LOUIS UNIVERSITY