

**MICN**<sup>®</sup>

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**Medical Judgment Services**

## **Medical Consultants Network, Inc**

For nearly 20 years, MCN has been known for national leadership in providing medical judgment services and cost management solutions for complex medical claims issues.

### **Customers come to MCN for the following reasons:**

- ▶ **Excellent Service**

We provide customers with dedicated customer relations managers and comprehensive service metrics reports.

- ▶ **Technology**

MCN's technology sets a new industry standard in customer care. We reduce costs and improve speed and quality by helping to manage decisions and by eliminating touch-points along the pathway to the finished product.

- ▶ **Accuracy**

Multiple automated and manual processes built into our systems check and re-check every service item prior to completion.

- ▶ **Speed & Savings**

Fast turnaround time and quality control allow you to close claims faster and more efficiently.

- ▶ **Professionalism & Consistency**

We have built our operations around core standards of professionalism and consistency.

- ▶ **Objectivity & Integrity**

Since the company's founding in 1985, objectivity and integrity have been essential elements of every service MCN has provided.

- ▶ **Ease of Use**

Whether you use our web-based interface, contact us by phone, or communicate in person, you can count on seamless and efficient service.

## Medical Judgment Services

MCN provides medical judgment services to insurance claims professionals, self-insured organizations, state-funds, and attorneys handling workers' compensation, disability, liability, ERISA, FLMA and auto insurance programs.

- **Independent Medical Evaluations (IMEs)**

IMEs are a core competency of MCN. They provide answers to questions about the medical nature, origin, and treatment of injuries. MCN offers these services using our comprehensive national network of board certified and active-practice physicians. With MCN, you can schedule all of your IMEs quickly and easily by phone, fax, email, or by logging on to our online scheduling system, MCN.com.

- **Peer Reviews/Chart Reviews**

Often, claims raise questions regarding the delivery, appropriateness, or necessity of medical services. MCN's peer review/chart review services are available when an examinee evaluation is not required or possible. MCN will compile complete medical histories, have a qualified physician consultant review medical records, and provide a comprehensive report. Retrospective medical bill audits can be completed concurrently to assure that charges are appropriate.

- **Functional Capacity Evaluations (FCEs)**

When you order a functional capacity evaluation, you will receive an objective and complete assessment of your claimant's ability to perform the functions essential to their job.

## Other Services

- **Cost Management Solutions**

In addition to Medical Judgment Services, MCN provides a suite of services called Cost Management Solutions (CMS). CMS includes Bill Review and Decision Management services and is built to lower claims costs and increase efficiency. Ask your MCN representative for more information.



## Medical Judgment: Nationwide®

*Our Mission... To reduce the human and economic losses of injury and disability to our society, examinees and customers - and to be the leading provider of medical information for medical and legal determinations.*

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Visit us on the web:  
**[www.mcn.com](http://www.mcn.com)**

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