

## PROFESSIONAL QUALIFICATIONS

**Mark L. Pollack CPCU, AIC, RPA**  
**12716 Hunters Field Road**  
**Little Rock, AR 72211**  
**(P.O. Box 22717, Little Rock, AR 72221-2717)**



I am currently employed by Affirmative Risk Management Corporation as claim manager.

Affirmative Risk Management Corporation  
(4016 Stannus Street Little Rock, AR 72204)  
P.O. Box 24407  
Little Rock, AR 72221-4407

I have over 20 years experience working as an adjuster, and claims manager. I am also the majority share holder and President of Affirmative Risk Management Corporation, a sub chapter S corporation, incorporated in the State of Arkansas. Affirmative Risk Management Corporation specializes in commercial property, commercial liability, personal line homeowner, inland marine, trucking, motor truck cargo, contractor's equipment, dealer open lot, commercial auto liability, personal auto, and logging insurance claims with focus in Excess and Surplus lines related exposures.

### **EDUCATION:**

University of Arkansas at Little Rock  
Bachelor of Business Administration: Insurance/Finance  
Insurance Institute of America  
Inter-Industry Conference on Auto Collision Repair (I-Car)  
Completion of CPCU Education

### **PROFESSIONAL CREDENTIALS:**

AIC designation through IIA courses  
CPCU Designation  
Marshall & Swift Certified Appraiser  
Registered Professional Adjuster # 607  
Alabama Adjuster's License # A186310  
Arkansas Adjuster's License # 27150  
Florida Adjuster's License # E094478  
Georgia Adjuster's License # IAN604164

Idaho Adjuster's License # IA118280  
Kentucky Adjuster's License # 599976  
Louisiana Adjuster's License # 432644  
Michigan Adjuster's License # 0326914  
Mississippi Adjuster's License # 3601  
Oklahoma Adjuster's License # 27150  
Oregon Adjuster's License # 201389  
Pennsylvania Adjuster's License # 421627  
Texas Adjuster's License # 0010243812  
Utah Adjuster's License # 137881  
Washington State Adjuster's License #729648  
West Virginia Adjuster's License # 437881  
Wyoming Adjuster's License # 431885866

I fulfill or exceed each states requirement for continuing education on an annual basis in order to maintain licensing.

The society that governs the RPA program requires continuing education in order to maintain this designation on an annual basis. I fulfill or exceed these requirements.

I have presented seminars on commercial trucking coverage and technical aspects of the equipment insured to Reliance American Insurance Company.

I have also presented seminars at Lloyd's of London to UK claim staff and underwriters regarding coverage issues surrounding the handling of claims and underwriting in America on several occasions.

I have been on panels that present continuing education at The Trucking Lawyer's Association (TLA).

**MEMBERSHIPS:**

AAMGA  
Arkansas Adjusters Association  
CPCU Society  
NAPSLO  
National Association of Independent Insurance Adjusters  
The National Truck and Heavy Equipment Claims Council  
Phi Kappa Phi National Honors Society  
Registered Professional Adjusters Association  
Trucking Industry Defense Association (TIDA)  
International Cargo Security Counsel  
National Association of Subrogation Professionals  
SEAK, Inc.  
IEN, Inc.

Affirmative Risk Management Corporation serves as third party administrators of over 40 Lloyd's syndicates and underwriting agencies. Affirmative Risk Management Corporation currently handles claims through out 48 States in America.

I belong to several professional organizations that provide continuing education and fit well with my position as claim manager and Affirmative Risk Management Corporation's business model. These organizations are as follows:

- AAMGA American Association of Managing General Agents (associate member)
- NAPSLO National Association of Professional Surplus Lines Offices (associate member)
- NTHECC National Truck and Heavy Equipment Claims Counsel
- TIDA Trucking Industry Defense Associations
- DRI Defense Research Institute
- ABA American Bar Association (associate member)
- NASP National Association of Subrogation Professionals
- ICS International Cargo Security Counsel

I have consulted with counsel/insurers, testified and/or provided opinions in the following lawsuits as a claim professional, consultant, or expert witness:

Style of the Case	Case #	Venue	Fact	Consultant	Expert
First Specialty Insurance Corporation and Certain Underwriters at Lloyd's London Subscribing to Certificate No. 13018FB02 vs. Norman D. Scott	Case CJ-2004-6905	District Court, Oklahoma County, Okla.	Y		
Certain Underwriters at Lloyd's subscribing to Certificate no 6503PC00A vs. Glen Harris et al	CJ-2003-9981	Oklahoma County Court	Y		
Certain Underwriters at Lloyd's London vs. Advance Environmental Recycling Technologies, Inc.	CV05-125-6	Circuit Court of Washington County, AR	Y		
Those Certain Underwriters at Lloyd's of London Subscribing to Covernote/binder number MDCCMCE01315 vs. Johnny McCool Logging Company, Inc.	Civil Case No. 5:02-CV-00147-DCB-JCS	Vicksburg, MS	Y		
BCJ Trucking, Inc. vs. Helton's Wrecker Service, LTD.	Civ-200-622	Faulkner County, AR	Y		
Premier Entertainment Biloxi LLC d/b/a Hard Rock Hotel & Casino Biloxi vs. James River Insurance Company	Civil Action No. 1:06CV12LTS-HRW	Gulfport, MS			Y
Hoyt's Construction Company, Inc. v. Underwriters at Lloyd's London	Civil Action No. 1:02CV753GR	Mississippi	Y		
Patricia A. Watson v. Cotton States Mutual Insurance Company et al	CV-2006-1987	Alabama		Y	
Ohio Management, L.L.C. v. James River Insurance Company	Civil Action No. 06-0280	Louisiana		Y	
Western Union Building, L.L.C. v. James River Insurance Company et al	Civil Action No. 06-7153	Division L-6, Louisiana		Y	

<b>Style of the Case</b>	<b>Case #</b>	<b>Venue</b>	<b>Fact</b>	<b>Consultant</b>	<b>Expert</b>
SMW Group, LLC d/b/a The Playground v. JBL Trinity Group, LTD.; Evanston Insurance Company, et al; Investors Underwriting Managers. Inc.	Civil Case No. CV05-780W	Houston County, AL			Y
EYMAQ Inc. v. G&S Racing Transport, Inc. dba G&S Transport	Cause No. 888,266	Harris County, TX	Y		
Artist Design Group, inc. v. James River Insurance Company and Stiel Insurance Services of New Orleans	No. 06-7137	Orleans Parish, LA		Y	
Kenneth J. Vincent and Kenny's Key West, Inc. v. James River Insurance Company	No. 635-514	Jefferson Parish, LA		Y	
Whitney Place Condominium Associates, Inc. v. James River Insurance Company	Civil Action No. 06-4154	US District Court Eastern District of LA		Y	
Ormond Country Club v. James River Insurance Company	Civil Action No. 06-11376	US District Court Eastern District of LA		Y	
Discover Property and Casualty Company v. RSUI Indemnity Co. et al	CV-08-PT-178-M	District Court Northern District of Alabama		Y	