

JACQUELINE M. MOORE RN Ph.D. CCHP-A, CCHP-RN

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Experience: Thirty-five years in the nursing field with emphasis on development and supervision of health care programs in ambulatory and correctional institutions.

Education: Ph.D. University of Maryland, Baltimore, Maryland
Nursing
Graduated 1990.
Major: Nursing with minor in Health Policy and Economics

M.S.N University of Pennsylvania, Philadelphia,
Pennsylvania
Graduated 1977.
Honors: Deans List

B.S.N. University of Delaware, Newark, Delaware
Graduated 1975.

R.N. Nursing School of Wilmington, Wilmington,
Delaware
Graduated 1967.

Professional and Clinical Experience

1990-Present	Jacqueline Moore & Associates, Littleton, Colorado <i>President</i> <ul style="list-style-type: none">· Developed consulting business for correctional health care.· Performed site visits and evaluations for clients. Court Monitor for the State of Kentucky Juvenile System. Review of Georgia Department of Juvenile Justice facilities and development of policies, procedures and training
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material. Oversaw patient care and compliance for correctional facilities.

Monitor for mental health services for the State of California CDCR regarding Coleman vs. Arnold Schwarzenegger

Currently performing an evaluation in Puerto Rico regarding correctional health services in conjunction with the Morales vs. Rossello Consent Decree

- Assisted clients with the preparation of proposals, policy manuals, and architectural design for new construction of correctional medical units, and requests for proposal.
- Assisted state systems such as New Jersey, Montana, Idaho, Arkansas, Georgia, Maine, New Mexico, North Carolina and Washington with evaluations of medical services and strategic plans.
- Developed the methodology to evaluate managed health care in the State of Texas for inmates in the Texas Department of Criminal Justice System and the Texas Youth Commission. Methodology was developed to measure the cost and quality of health care after the implementation of a managed care network.
- Evaluations of health care in State systems in Maine, Delaware, Tennessee, Oklahoma, Minnesota Wisconsin, and Illinois juvenile facilities.
- Worked with OJJDP and the Council of Juvenile Correctional Administrators to develop performance based health standards for juvenile correctional and detention facilities.
- Feature editor for Corrections Management Quarterly.
- Editor Correctional Health Report

2005 – 2007

Correctional Health Care Management

Chief Operating Officer

Provide oversight and fiscal management for 27 contracts located in seven states. Responsibilities include: budget, staffing, accreditation, utilization management, policies and procedures,

protocols, review of litigation and assistance with marketing proposals.

2001-2005

Cook County Juvenile Temporary Detention Center

Health Administrator and Clinical Services

- Developed policies, procedures and protocols for the Juvenile Detention Center.
- Negotiation of settlement agreement regarding health care.
- Preparation of the facility for NCCHC and ACA accreditation reviews
- Hiring and orientation of Staff
- Preparation in grant writing and establishment of collaborative relationship with the County.

1995 - 1996

**National Commission on Correctional Health Care
Chicago, Illinois**

Director of Operations

- Responsible for the coordination of all committee activities and revision of NCCHC Jail, Prison and Juvenile Health Care Standards.
- Responsible for Accreditation Program which included scheduling of site surveys, preparation of reports, correspondence with facilities, provision of technical assistance, the revision of Standards for Health Services in Prisons, Jails and Juvenile Facilities, and maintenance of annual reports.
- Developed a surveyor course for new surveyors and revised surveyor training manual.
- Provision of technical assistance and development of strategic plans for medical assistance to state systems in Wyoming, Arizona, and New Jersey.
- Responsible for OJJDP grant to develop a recognition program for medical services provided in small juvenile facilities.

- Provides oversight for Quality Assurance Program and developed training seminars on Quality Improvement.

1991-1994

Coastal Correctional Healthcare, Inc., Durham, North Carolina

Vice President, New Business Development

Coastal Correctional Health Care, Inc.

- Responsible for the development and implementation of a new contractual correctional health care services subsidiary.
- In three years was able to obtain fourteen national contracts with revenues of over \$14 million.
- Responsible for proposal, presentation, and budget preparation for each bid.
- Developed brochures, ads, and presentations.
- Trained and provided project supervision to the subsidiary's sales force.

1988-1990

Wackenhut Corrections Corporation, Coral Gables, Florida

Vice President, Medical Services

- Responsible for development, budget, organization, and overall supervision of medical services provided at fourteen detention and/or correctional facilities on a national basis.
- Proposal writing, marketing presentation, and bid preparation.
- Fiscal and operational management with a total budget responsibility of \$7 million.
- Developed a new correctional health care division and was awarded three (4) contracts within a six (6) month period.
- Supervised 200 nursing and professional staff.
- Five (5) national contracts were accredited by the National Commission on Correctional Health Care.

- Developed policy and procedure manuals and treatment protocols for all facilities.
- Negotiated all laboratory, pharmacy, hospital, and physician contracts.

1979-1988

Prison Health Services, Inc., New Castle, Delaware

Co-Founder and Vice President

- Developed the first contractual correctional health care company in the United States.
- Responsible for all aspects of the day-to-day administrative, fiscal and operational management of nine (9) contracts in the states of Florida, Virginia, and Georgia.
- Responsible for the care of a population of more than 10,000 inmates.
- Developed and maintained Quality Assurance and Utilization Review programs.
- Experienced in legislative writing, testified as an expert in correctional health care before Florida Legislature.
- Consulted as expert witness in correctional health care lawsuits.
- Developed first policy and procedure manuals for Prison Health Services.
- All Florida, Virginia, and Georgia contracts were accredited by the National Commission on Correctional Health Care (NCCHC).
- Organized and coordinated correctional conferences on "AIDS" and "Jail Health Care and Legal Liabilities".

1977-1979

Sacred Heart Hospital, Chester, Pennsylvania

Operating Room Supervisor

- Responsible for budget, scheduling, staffing and coordination of operating and recovery room departments.

Sacred Heart Hospital, Chester, Pennsylvania

Prison Health Service Coordinator

- Designed a proposal and established a new health care program for corrections in conjunction with Sacred Heart Hospital.

1976-1983

Delaware National Guard, New Castle, Delaware

Major, Army Reserve

- Responsible for supervision, training and evaluation of Corpsmen.
- Taught in Army-sponsored LPN program.

Teaching Experience:

2010- 2012

University of Colorado School of Nursing, Colorado Springs, Colorado

Lecturer

On-line course in Correctional Health Care

1995-2005

Duke University, School of Nursing Administration, Durham, North Carolina

Adjunct Assistant Professor

- Responsible for development of a course for nurse practitioners and nurse administrators on "Entrepreneurial Ventures in Nursing".

1990-1991

Widener University, School of Nursing, Chester, Pennsylvania

Adjunct Assistant Professor

- Responsible for development and marketing, recruitment and enrollment management plan for nursing school.
- Clinical instructor in RN/BSN program.

1977-1982

Delaware Technical and Community College, Stanton, Delaware

Curriculum Coordinator

- Responsible for planning and coordination of nursing curriculum for Associate Degree Programs, selection of students, and recruitment and orientation of nursing facility.
- Courses taught were Advanced Medical Surgical Nursing and Human Sexuality.

- Exchange Professor to Taiwan in 1982. Taught Research and Physical Assessment to graduate nursing students at Foo Yen College.

1977-1981

University of Delaware, Newark, Delaware
Clinical and Classroom Instructor

- Taught refresher course for Registered Nurses.

Clinical Experience:

1967-1975

Wilmington Medical Center, Wilmington, Delaware
Staff and Charge Nurse

- Areas included medical - surgical nursing, intensive care unit and operating room.

Professional Affiliations:

Board Member Board of Trustees for NCCHC (2007-2011)
 American Nurses Association Task for Revision of Standards for
 Correctional Health Care for Nurses 2002
 American Nurses Association (ANA)
 ANA Representative on Board for National Commission on Correctional
 Health Care (1986-1995)
 Delaware Nurses Association
 President (1988-1990)
 Treasurer (1980-1982)
 Executive committee (1978-1980)
 American Correctional Health Care Association Board Member (2002-
 2006)
 Phi Kappa Phi - Honor Society of University of Maryland
 American Jail Association
 Colorado Nurses Association

Legislative

- Board of Advisor - Widener University School of Nursing
 Governor's Task Force in Health Care Manpower in Delaware (10/88-3/90)
 Editorial Review of Health Care Manuscripts for the American
 Corrections Association Journal, Correction's Today
 Board of Advisors for West Side Health Center, Wilmington, Delaware

Publications:

Issues and Trends in Nursing. Task Force for ANA Standards for Correctional Health Care. Currently in print by the American Nurses Association.

Moore J. Legal Considerations in Correctional Nursing waiting for publication. Springer Publishing Company in Essentials of Correctional Nursing. New York 2013.

Moore, J., Spears, B. Charting with a Jury in Mind. *Correctional Health Report* Volume 12 No 3. March/April 2011

Moore J. Bernard Harrison, his life and the legacy he left behind. *Correctional Health Report*. September 2004.

Moore J. Harvesting Life's Lessons. *Correctional Health Report* September 2004.

Moore J. Management & Administration of Correctional Health Care: Policy, Practice and Administration. Civic Research Institute, Inc. 2003.

Moore J. Juvenile Health Care. *Journal for Juvenile Justice and Detention Services*, 1999.

Moore, J. Juvenile Corrections: A Public View of the Private Sector. *Corrections Management Quarterly* (1999).

Moore, J. Correctional Health Care Forms, Checklists and Guidelines Aspen Publications, May, 1999.

Moore, J. Juvenile Health Care. *Corrections Management Quarterly* (1999).

Moore, J. Privatization of Inmate Health Care. A new approach to an old Problem. *Corrections Management Quarterly*, (1999).

Moore, J. Considering the Private Sector in Health Care Management Issues in Corrections (Kenneth L Faiver ed., United Book Press American Correctional Association, 1998).

Moore, J. Informed Consent with Prisoners in Research: Issues, Dilemmas, and Regulations. *CORRECTCARE*. June-July 1995.

Moore, J. Exploration of Factors Affecting the Nursing Shortage in a Correctional Health Care Delivery System. *American Jails*, 1991.

Moore, J. Saints Among Sinners.. *The Reporter*. 1991.

Moore, J., Study on Nursing Shortage in Correctional Health Care. *CORRECTCARE*, 1989.

Moore, J., Privatization of Prison Health Services. *The Privatization Review*, (1986).

Moore, J., Prison Health Care: Problems and Alternative in the Delivery of Health Care to the Incarcerated. (Part I and Part II). *Florida Medical Association, Inc.*, (1986).

Moore, J. Institutional Health Care: Emergence of a New Perspective. *California Correctional News*, (1985).

Moore, J., Contracted Health Care. - New Approach to an Old Problem. *Corrections Today*, (1984).

Presentations:

National Commission on Correctional Health Care. "Nursing Outcomes Identification and Planning" Denver, Co (April 23, 2013).

Bureau of Labor Statistics Hyattsville, Maryland Overview of Privatization of Correctional Health Care and Cost of Inmate Health Care Hyattsville Maryland (June 28-29, 2010.)

National Commission on Correctional Health Care "Charting with a Jury in Mind" Orlando, Florida (October 2009).

"National Commission on Correctional Health Care "Accreditation Juvenile Standards". Los Vegas, Nevada. (October 2008 & October 2009).

National Commission on Correctional Health Care "Accreditation Jail Standards (May 2008).

National Commission on Correctional Health Care "Accreditation Juvenile Standards". Orlando, Florida. (October 2007).

National Commission on Correctional Health Care "Budget Preparation and Presentation of the Non-Financial Professional" Nashville, Tennessee (October 2007).

National Commission on Correctional Health Care "Budget Preparation and Presentation for the Non-Financial Professional" Atlanta, Georgia. (October 2006).

American Correctional Health Association "Contemporary Issues in Juvenile Health Care". (March 27, 2004)

Chicago Public Health and Corrections Special Focus on Women's Issues "Benefits of Quality Correctional Health Care: The Accreditation Process with a Special Emphasis on Women Offenders". Chicago Illinois (November 12, 2003).

Health and Medicine Policy Research Group "Healing Girls in the Juvenile Justice System: the Challenge to our Community. Chicago, Illinois (July 9, 2003).

American Correctional Association "The Private Sector- How Good is the Care" Phoenix, Arizona (January 15, 2000).

Georgia Department of Juvenile Justice Office and Medical Services Training "Overview of Juvenile Health and Conditions affecting Juvenile Health Care". Wrightsville, Georgia (June 7-9, 1999).

University of Massachusetts Medical School "Correctional Health Care- A Quest for Quality". Worcester, Massachusetts. (June 16, 1999).

National Commission on Correctional Health Care, "Findings of an Evaluation Research Study Designed to Evaluate Cost and Quality of Managed Health Care in the State of Texas Prison and Juvenile Facilities". Long Beach, California, (November, 1998).

South Dakota Department of Correction, "Managing Health Care in a Correctional Setting". Sioux Falls, South Dakota, (October 8-9, 1998).

Wisconsin Department of Corrections, Training Seminar, "Jail Health Care Key Issues". Wisconsin Rapids, Wisconsin, (May 1995).

National Commission on Correctional Health Care, "Ethical Issues in Nursing", Chicago, Illinois, (September 1993).

Florida Criminal Justice Executive Institute, "Operational Concerns - Medical Issues", St. Petersburg, Florida, (April 15, 1992).

American Academy of Criminal Justice Sciences, "The Effects of the Nursing Shortage in Correctional Health Care". Pittsburgh, Pennsylvania, (March 10, 1992).

Anchorage World Congress of Prison Health Care, "Exploration of Factors Affecting the Nursing Shortage in Correctional Health Care Delivery System", Anchorage Alaska (May 6-9, 1991).

American Correctional Health Services Association, "Correctional Nursing - The Decade Ahead", Baltimore, Maryland, (March 2, 1991).

Annual School for Sheriffs and Jailers, "Medical Care in the U.S. Jails", Institute of Government at UNC, Chapel Hill, North Carolina, (January 23, 1990).

Thirteenth National Conference on Correctional Health Care sponsored by the National Commission on Correctional Health Care, "Nursing Shortage in County Jails", Chicago, Illinois. (November 10, 1989).

National Conference on Alternatives to Jail and Prison Overcrowding, "AIDs Challenge to Corrections", Orlando, Florida., (October 9, 1989).

American Jail Association Annual Conference, "Recruitment and Retention of Personnel", Hollywood, Florida. (May 1, 1989).

Twelfth National Conference on Correctional Care sponsored by the National Commission on Correctional Health Care, "AIDS: Challenge to Corrections", Lake Buena Vista, Florida. (March 9-11, 1988).

American Correctional Health Services Conference, "Correctional Health Care: Economic, Organizational and Legal Barriers", Philadelphia, Pennsylvania. (April 1-3, 1987).

Academy of Criminal Justice Sciences, "Prison Health Care: Problems and Alternatives", Orlando, Florida, (March 7-21, 1986).

The Measurement of Clinical and Educational Outcomes, "Development of a Health Assessment Evaluation Instrument", New Orleans, Louisiana, (June 27-28, 1985).

American Jail Association Annual Conference, "Contracting for Health Care in Prisons and Jails". (May 31, 1984).

Criminal Justice Center, Sam Houston State University, Huntsville, Texas, "An Alternative Approach to Health Care in Prisons". (May 29, 1984).

Potomac '83 Conference, "Correctional Health Nursing", Potomac, Maryland. (November 1983).