

JACQUELINE M. MOORE

**5861 S. Albion Court
Greenwood Village, CO 80121
(303) 771-1637**

Experience: Thirty years in the medical field with emphasis on development and supervision of health care programs in ambulatory and correctional institutions.

Education: Ph.D. University of Maryland, Baltimore, Maryland
Nursing
Graduated 1990.
Major: Nursing with minor in Health Policy and Economics

MSN University of Pennsylvania, Philadelphia,
Pennsylvania
Graduated 1977.
Honors: Deans List

B.S.N. University of Delaware, Newark, Delaware
Graduated 1975.

R.N. Nursing School of Wilmington, Wilmington,
Delaware
Graduated 1967.

Management Experience:

July 2005 to April 2007 Chief Operating Officer Correctional Health Care Management

Provide oversight and fiscal management for 27 contracts located in seven states. Responsibilities include: budget, staffing, accreditation, utilization management, policies and procedures, protocols, review of litigation and assistance with marketing proposals.

October 2001-2005 Cook County Juvenile Temporary Detention Center Health Administrator

- Developed policies, procedures and protocols for the Juvenile Detention Center.
- Negotiation of settlement agreement regarding health care.
- Preparation of the facility for NCCHC and ACA accreditation reviews
- Hiring and orientation of Staff
- Preparation in grant writing and establishment of collaborative relationship with the County.

1990-Present

Jacqueline Moore & Associates, Littleton, Colorado
President

- Developed consulting business for correctional health care.
- Performed site visits and evaluations for clients.
- Assisted clients with the preparation of proposals, policy manuals, and architectural design for new construction of correctional medical units, and requests for proposal.
- Assisted state systems such as New Jersey, Montana, Idaho, Arkansas, Georgia and Washington with evaluations of medical services and strategic plans.
- Review of Georgia Department of Juvenile Justice facilities and development of policies, procedures and training material.
- Developed the methodology to evaluate managed health care in the State of Texas for inmates in the Texas Department of Criminal Justice System and the Texas Youth Commission. Methodology was developed to measure the cost and quality of health care after the implementation of a managed care network.
- Evaluations of health care in State systems in Maine, Delaware, Tennessee, Oklahoma, Minnesota Wisconsin, and Illinois juvenile facilities.
- Worked with OJJDP and the Council of Juvenile Correctional Administrators to develop performance based

health standards for juvenile correctional and detention facilities.

- Court Monitor Kentucky Department of Juvenile Justice
- Feature editor for Corrections Management Quarterly.
- Editor Correctional Health Report

1995 - 1996

**National Commission on Correctional Health Care
Chicago, Illinois**

Director of Operations

- Responsible for the coordination of all committee activities and revision of NCCHC Jail, Prison and Juvenile Health Care Standards.
- Responsible for Accreditation Program which included scheduling of site surveys, preparation of reports, correspondence with facilities, provision of technical assistance, the revision of Standards for Health Services in Prisons, Jails and Juvenile Facilities, and maintenance of annual reports.
- Developed a surveyor course for new surveyors and revised surveyor training manual.
- Provision of technical assistance and development of strategic plans for medical assistance to state systems in Wyoming, Arizona, and New Jersey.
- Responsible for OJJDP grant to develop a recognition program for medical services provided in small juvenile facilities.
- Provides oversight for Quality Assurance Program and developed training seminars on Quality Improvement.

1991-1994

Coastal Correctional Healthcare, Inc., Durham, North Carolina

*Vice President, New Business Development
Coastal Correctional Health Care, Inc.*

- Responsible for the development and implementation of a new contractual correctional health care services subsidiary.
- In three years was able to obtain fourteen national contracts with revenues of over \$14 million.
- Responsible for proposal, presentation, and budget preparation for each bid.
- Developed brochures, ads, and presentations.
- Trained and provided project supervision to the subsidiary's sales force.

1988-1990

Wackenhut Corrections Corporation, Coral Gables, Florida
Vice President, Medical Services

- Responsible for development, budget, organization, and overall supervision of medical services provided at fourteen detention and/or correctional facilities on a national basis.
- Proposal writing, marketing presentation, and bid preparation.
- Fiscal and operational management with a total budget responsibility of \$7 million.
- Developed a new correctional health care division and was awarded three (4) contracts within a six (6) month period.
- Supervised 200 nursing and professional staff.
- Five (5) national contracts were accredited by the National Commission on Correctional Health Care.
- Developed policy and procedure manuals and treatment protocols for all facilities.
- Negotiated all laboratory, pharmacy, hospital, and physician contracts.

1979-1988

Prison Health Services, Inc., New Castle, Delaware
Co-Founder and Vice President

- Developed the first contractual correctional health care company in the United States.
- Responsible for all aspects of the day-to-day administrative, fiscal and operational management of nine (9) contracts in the states of Florida, Virginia, and Georgia.
- Responsible for the care of a population of more than 10,000 inmates.
- Developed and maintained Quality Assurance and Utilization Review programs.
- Experienced in legislative writing, testified as an expert in correctional health care before Florida Legislature.
- Consulted as expert witness in correctional health care lawsuits.
- Developed first policy and procedure manuals for Prison Health Services.
- All Florida, Virginia, and Georgia contracts were accredited by the National Commission on Correctional Health Care (NCCHC).
- Organized and coordinated correctional conferences on "AIDS" and "Jail Health Care and Legal Liabilities".

1977-1979

Sacred Heart Hospital, Chester, Pennsylvania

Operating Room Supervisor

- Responsible for budget, scheduling, staffing and coordination of operating and recovery room departments.

Sacred Heart Hospital, Chester, Pennsylvania

Prison Health Service Coordinator

- Designed a proposal and established a new health care program for corrections in conjunction with Sacred Heart Hospital.

1976-1983

Delaware National Guard, New Castle, Delaware

Major, Army Reserve

- Responsible for supervision, training and evaluation of Corpsmen.
- Taught in Army-sponsored LPN program.

Teaching Experience:

1995-2005 Duke University, School of Nursing Administration, Durham, North Carolina
Adjunct Assistant Professor

- Responsible for development of a course for nurse practitioners and nurse administrators on "Entrepreneurial Ventures in Nursing".

1990-1991 Widener University, School of Nursing, Chester, Pennsylvania
Adjunct Assistant Professor

- Responsible for development and marketing, recruitment and enrollment management plan for nursing school.
- Clinical instructor in RN/BSN program.

1977-1982 Delaware Technical and Community College, Stanton, Delaware
Curriculum Coordinator

- Responsible for planning and coordination of nursing curriculum for Associate Degree Programs, selection of students, and recruitment and orientation of nursing facility.
- Courses taught were Advanced Medical Surgical Nursing and Human Sexuality.
- Exchange Professor to Taiwan in 1982. Taught Research and Physical Assessment to graduate nursing students at Foo Yen College.

1977-1981 University of Delaware, Newark, Delaware
Clinical and Classroom Instructor

- Taught refresher course for Registered Nurses.

Clinical Experience:

1967-1975

Wilmington Medical Center, Wilmington, Delaware

Staff and Charge Nurse

- Areas included medical - surgical nursing, intensive care unit and operating room.

Affiliations:

Professional

- American Nurses Association Task for Revision of Standards for Correctional Health Care for Nurses 2002
- American Nurses Association (ANA)
- ANA Representative on Board for National Commission on Correctional Health Care (1986-1995)
- Delaware Nurses Association
President (1988-1990)
Treasurer (1980-1982)
Executive committee (1978-1980)
- American Correctional Health Care Association
- Phi Kappa Phi - Honor Society of University of Maryland
- American Jail Association
- American Corrections Association
- Illinois Nurses Association

Legislative

- Board of Advisor - Widener University School of Nursing
- Governor's Task Force in Health Care Manpower in Delaware (10/88-3/90)
- Editorial Review of Health Care Manuscripts for the American Corrections Association Journal, Correction's Today
- Board of Advisors for West Side Health Center, Wilmington, Delaware

Publications:

Editor Correctional Health Report Bi-monthly newsletter published by Civic Research Institute.

Moore J. Management & Administration of Correctional Health Care: Policy, Practice and Administration in press Civic Research Institute, Inc. Kingston, New Jersey

Moore J. Juvenile Health Care. *Journal for Juvenile Justice and Detention Services*, 1999, 13(2) 75-77.

Moore, J. Juvenile Corrections: A Public View of the Private Sector. *Corrections Management Quarterly* 1999, 3(3) 43-56.

Moore, J. Correctional Health Care Forms, Checklists and Guidelines Aspen Publications, May, 1999.

Moore, J. Juvenile Health Care. *Corrections Management Quarterly* 1999, 3 (1), 81-83.

Moore, J. Privatization of Inmate Health Care A new approach to an old Problem. *Corrections Management Quarterly*, 1999

Moore, J. Considering the Private Sector in Health Care Management Issues in Corrections editor Kenneth L. Faiver MPH MLIR. United Book Press: American Correctional Association, 1998.

National Commission on Correctional Health Care. Standards for Health e Services in Jails, 1996. Staff member responsible for coordinating and updating changes to the jail standards.

Moore, J. Informed Consent with Prisoners in Research: Issues, Dilemmas, and Regulations. *CORRECTCARE*, June-July 1995, 14-15, 18.

Moore, J. Exploration of Factors Affecting the Nursing Shortage in a Correctional Health Care Delivery System. *American Jails*, 1991, 5 (4), 10-20.

Moore, J. Saints Among Sinners. *The Reporter*, 1991, 15 (5), 4-5.

Moore, J. Exploration of Factors Affecting the Nursing Shortage in a Correctional Health Care Delivery System. Unpublished doctoral dissertation, University of Maryland, May 1990.

Moore, J. Study on Nursing Shortage in Correctional Health Care. *CORRECTCARE*, 1989, 3 (3), 10-11.

Moore, J. Privatization of Prison Health Services. *The Privatization Review*, 1986, 2 (4), 11-18.

Moore, J. Prison Health Care: Problems and Alternative in the Delivery of Health Care to the Incarcerated. (Part I and Part II). *Florida Medical Association, Inc.*, 1986, Vol. 73, No. 8 (531-535), No. 9 (615-620).

Moore, J. Institutional Health Care: Emergence of a New Perspective. *California Correctional News*, 1985, 39 (1), 4-5.

Moore, J. Contracted Health Care - New Approach to an Old Problem. *Corrections Today*, 1984, 46 (4), 20-24.

Presentations:

American Correctional Association “ The Private Sector- How Good is the Care”
Phoenix, Arizona January 15, 2000.

University of Massachusetts Medical School “Correctional Health Care- A Quest for Quality”. Keynote presentation, Worcester, Mass. June 16, 1999

National Commission on Correctional Health Care, “Findings of an Evaluation Research Study Designed to Evaluate Cost and Quality of Managed Health Care in the State of Texas Prison and Juvenile Facilities”, Long Beach, California, November, 1998.

South Dakota Department of Correction, “ Managing Health Care in a Correctional Setting”. Sioux Falls, South Dakota, Keynote Presentation October 8-9, 1998.

Wisconsin Department of Corrections, Training Seminar, "Jail Health Care Key Issues", Wisconsin Rapids, Wisconsin, May 1995.

National Commission on Correctional Health Care, "Ethical Issues in Nursing", Chicago, Illinois, September 1993.

Florida Criminal Justice Executive Institute, "Operational Concerns - Medical Issues", St. Petersburg, Florida, April 15, 1992.

American Academy of Criminal Justice Sciences, "The Effects of the Nursing Shortage in Correctional Health Care". Pittsburgh, Pennsylvania, March 10, 1992.

Anchorage World Congress of Prison Health Care, "Exploration of Factors Affecting the Nursing Shortage in Correctional Health Care Delivery System", May 6-9, 1991.

American Correctional Health Services Association, "Correctional Nursing - The Decade Ahead", Baltimore, Maryland, March 2, 1991.

Annual School for Sheriffs and Jailers, "Medical Care in the U.S. Jails", Institute of Government at UNC, Chapel Hill, North Carolina, January 23, 1990.

Thirteenth National Conference on Correctional Health Care sponsored by the National Commission on Correctional Health Care, "Nursing Shortage in County Jails", Chicago, Illinois, November 10, 1989.

National Conference on Alternatives to Jail and Prison Overcrowding, "AIDs: Challenge to Corrections", Orlando, Florida, October 9, 1989.

American Jail Association Annual Conference, "Recruitment and Retention of Personnel", Hollywood, Florida, May 1, 1989.

Twelfth National Conference on Correctional Care sponsored by the National Commission on Correctional Health Care, "AIDS: Challenge to Corrections", Lake Buena Vista, Florida, March 9-11, 1988.

American Correctional Health Services Conference, "Correctional Health Care: Economic, Organizational and Legal Barriers", Philadelphia, Pennsylvania, April 1-3, 1987.

Academy of Criminal Justice Sciences, "Prison Health Care: Problems and Alternatives", Orlando, Florida, March 7-21, 1986.

The Measurement of Clinical and Educational Outcomes, "Development of a Health Assessment Evaluation Instrument", New Orleans, Louisiana, June 27-28, 1985.

American Jail Association Annual Conference, "Contracting for Health Care in Prisons and Jails", May 31, 1984.

Criminal Justice Center, Sam Houston State University, Huntsville, Texas, "An Alternative Approach to Health Care in Prisons", May 29, 1984.

Potomac '83 Conference, "Correctional Health Nursing", November 1983.

EXPERT WITNESS WORK
Moore and Associates

Howard et al, v. City of Columbus	technical assistance, review of material and development of questions for health care staff 1995 Deposition July 2001 Settled September 2001
Kephart v. Charlotte	technical assistance Settled 1998
Correctional Healthcare Bankruptcy #91—14478 Mobile Alabama	Settled, 1994
Kaminski v. Rosenblaum	deposition, review of materials Settled 1995
Maryanne McAllister et al v. Serwah Griffin Kanu et al #96-158	review of materials Settled 1998
Dean v Orange County	review of materials Inmate expired January 1999
Richard Post v. Maricoppa County	deposition 3/23/99 Settled June 1999
Cröse v Bills 960905842	review of material Settled November 1999
William Lee Bartholomew v Sarasota Sheriffs Department, EMSA etc	Review of material Settled 1999
Mohammnd Baloch v. State of North Carolina	Review of materials 1999
Todd Bush v Seminole County PC 95-0015	review of material Settled 2000
Damiel Puz vs Allegany County et al.	review of materials

GD97-2644	testimony at trial March 2000
Murphy vs. Avoyelles Parish 0925-228	testimony at trial May 2000
Tawanna Spann vs. Sarasota County et al. 8:00 CU 3787-23E	Review of materials Settled September 2000
Missouri Protection and Advocacy Group Hawkins vs St Lois County et al. MO 45-0043-02	Deposition October 2000 Trial April 2001
Smith v Board of County Commissioners Laramie County 00cv1033 B	review of materials Deposition March 2001
Richard Mosley v Sarasota County	Review of materials Deposition August 2001
Brian J. Blevins et al, vs. Correctional Medical Systems, INC and Diane Milgilio RN et al C10005437	Review of material Settled October 2002
Richard D. Morgan v, James Thomas Bullard et al. Norman James Long, Eric W. Trivett v. Russell County Sheriffs Department et al. Civil Action 860C0733-E	Review of materials Settled 2003 Deposition September 20, 2002
Boyd v Robeson County et al File no 74020.22	Review of Materials Deposition October 2, 2002
Deborah Odoms, Calvin Stoud, Ind, & as Co-Administrator of Estate of Tyreze Odoms v. Southern Health Partners, Inc. Curtis Wood, Sandra Packard et al Western District of NC: 01:03-CV-296 Claim No :0911	Review of Materials Report 2005 Case Settled September 2005
John Kocher Shumaker, Loop amd Kendrick LLP 178 South Tyron Street Suite 1800	

Charlotte, N. C, 28202

Lipscomb vs Summit County	Review of Materials Settled March 2006
Randal Atkins v. Ohio Department of Rehabilitation and Corrections 2002-100399	Review of Materials Deposition November 13, 2003 Trial February 2004
Agster v. Maricoppa County CIV 02 1686PHX-JAT	Review of Materials October 2003 Deposition May 2004 Trial March 2006
Leroy Wallis vs. District of Columbia Case no 02cv00167(EG8)	Review of Materials
Headson vs. Blake NC DJJ N 1:02 CV 108T	Review of Materials Deposition April 2004
Cassie Smith vs. Richard Scott Circuit Court for Prince George CAL 02-17810	Review of Materials Case Settled October 2004
Brenda Cameron et al v County of Bucks et al USDC, ED of PA No C.A. NO 03-cv-02692 CG	Review of Materials January 10, 2005
Estate of Timothy Butler vs. Bucks County	Review of Materials December 2004
Keller et al vs. County of Bucks USDC ED of PA No. 2.03-CV-04017JF	Review of Materials Trial January 7, 2004
Kevin Spence Lawyers for Advocates for Wyoming Re Estate of Bad Heart Bull v. Goshen County et al.	Review of Material Settled 2005
Craig Straw Deasey Mahoney and Bender Estate of Timothy Butler vs. Bucks County	Review of Material
Roxane L. Ballard ESQ Cooper and Scully	Review of Materials Settled February 05

Estate of Yolanda Johnson v. MTC, v. UTMB 119/11862

Bruce Garcia
Cole & Powell
Leonora Elizabeth Holland v. The Geo Group

Review of Materials
Settled May 2007

Christopher Lowe

Review of Materials
Settled September 2006

Paul Alby v. Racine County
Case No 05-C-0829

Douglas Angel
Re Estate of Gilbert Howell Jr. vs. PHS
Washington County Circuit Court Case No Co-4-0539CV

Review of Materials
Settled 2005

Brian Spears
Ray Austin

Review of Material

Robert W. Tiedeken
Mary Green

Review of Materials

Jerry Bischoff
Re: Kruse v. Cook County
Case No 04C6130

Review of Materials
Deposition November 2006
Settled January 2007

Nathan Carter
Estate of Denise Ossick v. Lake County Sheriff's Office
Case No 5:06 cv-158-OC-10GRJ

Review of Materials
Settled February 2007

Bill Fix
Ashby vs. Campbell County et al; Civil Action No.05 CV-199B

Review of Materials
Deposition February 13, 2006

Karen Glascock
Mary Gayle as Personal Representative of the Estate of
Kevin Griffin. v Pasco County Sheriff's Office and Sandra
McKee-Dudley

Review of Materials
Declined Case 2007

Marty Bowen
Estate of Virginia Morris vs. Craig Bardell et al
Case Number 4-05-CV-1121 GTE

Review of Materials
Deposition Feb 15, 07
Settled March 2007

Laura Revercomb
Emily Rice v. Denver Health
5520-0012

Review of Materials

Johnson v. Southern Health Partners et al.
Case No 5:06-CV-128
Jeffrey Lasky
Ashman, Lasky & Cooper
Savannah, Georgia 31412

Review of Materials and
report June 2007

Catina Smith Tina Jordon v. Ohio Reformatory for Women
Jeffrey W. Snead
Thorson Switala & Snead
Dayton, Ohio 45402

Review of Materials
and report 2007