

PAUL F. AMORUSO C.P.C.U.

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SUMMARY

Senior executive with more than 30 years experience in all aspects of property causality insurance operations. Qualified to testify as to the reasonable expected standard of insurance practices.

PROFESSIONAL EXPERIENCE:

Swift Brook Associates, Mattapoisett, MA

Consulting

Provide consulting services to attorneys and insurance companies and self insured's on insurance issues.

- Testify at trials as to accepted claims practices see www.insuranceoperations.com
- Provide insight on claim handling to law firms.
- Provide workers compensation case management evaluations.
- Evaluate insurance company procedures.
- Provide guidance for proper claims handling practices.
- Establish Swift Brook Associates to work on insurance related issues of the Property Casualty and Health Care Industry see www.swiftbrookassociates.com
- Insurance Company conduct review for State of Vermont
- Respond to issues concerning insurance companies and insurance agents
- Respond to issues concerning insured's and Public Adjusters

Ladd Financial Group, Inc. West Springfield, MA

Vice President Claims

Reorganized the Claims Department of New England Fidelity Insurance Company.

TRUST GROUP, Inc., Taunton, MA

Senior Vice President, Trust Integrity

Formed **Trust Integrity** to market fraud control and resource subrogation recovery outside the parent Trust Group Inc. Proposed fraud control program to the United States Department of Human Services (Medicare Integrity Program). Established fraud controls for all of Trust's affiliate companies and submitted business plan to market services to other companies.

- Established Underwriting audit procedures.
- Established agency audit fraud procedures and personally led audit team
- Recruited and organized various components of Trust Integrity.
- Setup fraud control protocol for Medicare audit proposal.
- Organized and put together proposal for Medicare Integrity Program.
- Investigated fraud generating medical providers.

Senior Vice President Trust Group

Recruited to launch Trust Group's, Trust Insurance Company, growing it from forty automobile insurance policies to over 225,000 in nine years.

- Expanded from a Massachusetts automobile insurance carrier to a full line commercial and homeowner, multi-state insurance company.
- Setup and administered Underwriting workflow.
- Designed and supervised all support functions for Company administrative needs.

- Worked on Executive Team in the purchase and procurement of new business and licensing issues.

Senior Vice President Claims, Trust Insurance

Developed all aspects of the claims department growing it from one person to over 250 claims technicians plus support staff.

- Established and wrote claims manual for uniform claim handling.
- Established handling guidelines for proper disposition of claims.
- Started Commercial Property claims department.
- Established and personally directed training program for entry and advanced claims staff.
- Personally administered commercial and property loss program including running training program.
- Established fraud control and subrogation procedures that led Massachusetts in subrogation recovery.
- Senior hands on technical person for insurance processes.

LIBERTY MUTUAL INSURANCE COMPANY, Boston, MA

Claims Manager

Responsible claims staff of over 90 technicians that handled, Automobile first and third party (standard and non-standard) Workers Compensation, Products, Homeowners, and Commercial including Property, Motor Cargo, Pollution, and Liability.

Home Office Products Examiner

- Primary examiner for all flammable fabrics cases in United States.
- Malpractice and products claims.

Casualty Claims Adjuster.

- Litigation Adjuster, Homeowners and Commercial Property Appraiser and Adjuster, worked on casualty disaster teams.

EDUCATION: *PROVIDENCE COLLEGE, Providence, Rhode Island*
BA,
Numerous industry training courses

PROFESSIONAL: Chartered Property Casualty Underwriter
C.P.C.U.
Vale Tech, Blairsville Pennsylvania Property Appraiser

Commonwealth Automobile Reinsures (CAR)

Automobile Insurer's Bureau (AIB)

Licensed Massachusetts Property Casualty Insurance Agent

Licensed Public Adjuster