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[Consumer Product Safety, Regulatory and Retail Compliance & Quality Assurance/Control Consultant and Expert]

Consumer Product Scope: https://www.consumerproductcompliance.com/industries-served

About Paul Chen

Paul Chen is a consumer product (non-food) safety, regulatory and retail compliance, quality assurance and control, 3rd party lab testing / inspection / auditing, CPSC (Consumer Product Safety Commission), CPSIA (Consumer Product Safety Improvement Act), Federal / State / Local law compliance consultant and expert. He is on-call 24/7 and speaks Chinese fluently.

Mr. Chen has over 17 years of experience in the consumer products industry, most recently for the Product Safety & Compliance division at Walmart Stores, Inc. He was responsible for managing the regulatory compliance testing and auditing programs / policies / procedures / protocols / processes for general merchandise (non-food) items offered for sale in the Walmart, Walmart.com, Sam's Club, samsclub.com, and Puerto Rico formats. This included direct import, domestic, private label, supplier and national brand items in 20+ departments/categories.

In addition to being employed with the world's largest retailer (and company), Mr. Chen was also previously employed with Intertek, a global 3rd party test lab and QA/QC service provider and various consumer product companies, importers and manufacturers.

Education / Certificate / Affiliations

- Master in Business Administration (MBA) - Keller Graduate School of Management
- Bachelor of Science (BS) in Business Information Systems - DeVry University
- Certified Quality Improvement Associate (CQIA) - American Society for Quality
- Certificate in Product Safety Analysis - St. Louis University
- Certificate in Product Risk Assessment - St. Louis University
- International Consumer Product Health & Safety Organization (ICPHSO) member

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